

# NHS Mental Health Implementation Plan 2019/20 – 2023/24

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#### Introduction

At the beginning of the year, the NHS Long Term Plan renewed our commitment to pursue the most ambitious transformation of mental health care England has ever known. Today, the Mental Health Implementation Plan provides a new framework to ensure we deliver on this commitment at the local level.

The Five Year Forward View for Mental Health, published in 2016, represented a major step, securing an additional £1 billion in funding for mental health, so that an additional 1 million people could access high quality services by 2020/21.

Much has already been achieved for mental health across England in the past three years. Every Sustainability and Transformation Partnership (STP) in the country now has a specialist perinatal mental health community service. Access to children and young people's mental health services is continuing to expand and all other standards are being achieved or on track for delivery in 2020/21. Mental health liaison services are now available in all general hospitals, with more than 50% meeting optimum 'Core 24' standards by 2021. This would not have been possible without the Five Year Forward View for Mental Health, funding from government and the hard work of thousands of passionate and dedicated staff all over the country.

We know there is still a lot of work to do to provide quality and timely mental health care for everyone who needs it, and to tackle inequalities in access, experience and outcomes.

We therefore welcomed the Prime Minister's announcement of the increase in funding for NHS services and conducted an extensive programme of engagement for the mental health components in the NHS Long Term Plan, asking stakeholders to share their top priorities and concerns with us. NHS England and NHS Improvement received written submissions from over 145 organisations, capturing the views of over 27,000 people from across the age spectrum. These views shaped the proposals to transform mental health services laid out in the NHS Long Term Plan.



With this Implementation Plan, a ringfenced local investment fund worth at least £2.3 billion a year in real terms by 2023/24 will ensure that the NHS provides high quality, evidence-based mental health services to an additional 2 million people. Thanks to this funding and the support of our stakeholders, we have been able to set ambitious goals to improve mental health services. By

2023/24, 370,000 adults and older adults with severe mental illnesses will have greater choice and control over their care – including dedicated provision for groups with specific needs, such as adults with eating disorders or a 'personality disorder' diagnosis. An additional 345,000 children and young people will access support via NHS-funded mental health services and school- or college-based Mental Health Support Teams. The current, targeted suicide prevention programme will be rolled out to every local area, and all systems will provide suicide bereavement services for families and staff. Importantly, the shift towards more integrated, population-level health systems will support more localised and personalised responses to health inequalities across the prevention and treatment spectrum. We heard from stakeholders that a continued focus on high quality care in the community is the right thing to do for patients, and this plan also includes an important emphasis on ensuring that inpatient care, when required, is world class. The growing role of NHS-led provider collaboratives in delivering whole pathways of care for populations have already started to show us that short and purposeful stays, close to home linked with quality community services can deliver improved patient care.

While commitments are important, we now need to focus on making the transformation in mental health services a reality. We are aware that there are numerous challenges and competing pressures faced by staff in the NHS and our partners. To achieve our collective goals, it is exceptionally important that we all work together; this document has been developed jointly with people with experience of the mental health care system to make sure that it is both useful operationally and an empowering tool for local systems –

including VCSE partners and providers. We have set out information on funding, transformation activities and indicative workforce numbers. We have also outlined which ambitions will require a national access or coverage trajectory, and which will require local systems to tailor their delivery pace. This document also includes information on what NHS England and NHS Improvement will do to support local areas in improving access to high quality mental health care.

Together, we can build on the achievements of dedicated staff, patients, carers and supporters across the country to move closer over the coming years to ensuring every child and adult who needs mental health support can get access to it.

#### Joint chairs of the Mental Health Long Term Plan Steering Group



Claire Murdoch - National Mental Health Director and Senior Responsible Officer, NHS England and NHS Improvement



Paul Farmer - Chief Executive, Mind

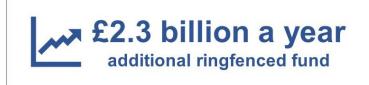


Sheena Cumiskey – Chief Executive, Cheshire and Wirral Partnership NHS Foundation Trust

#### Section 1 - Overview

### Summary of Five Year Forward View for Mental Health and Long Term Plan commitments

The NHS Long Term Plan (LTP) makes a renewed commitment that mental health services will grow faster than the overall NHS budget with a ringfenced investment worth at least £2.3 billion a year for mental health services by 2023/24. Children and young people's mental health services will grow faster than both overall NHS funding and total mental health spending. By 2020/21, all Five Year Forward View for Mental Health (FYFVMH) ambitions will be met, forming the basis of further growth and transformation. Annex A is a consolidated financial profile for the FYFVMH and NHS Long Term Plan. This document focuses on the FYFVMH and LTP planning and delivery requirements local systems lead and will receive funding to deliver.



**Table 1: Summary of core FYFVMH and LTP Ambitions** 

Programme	FYFVMH Ambition (By 2020/21)	LTP Ambition (By 2023/24)
Service Delive	ry	
Specialist Community Perinatal Mental Health	Support at least 30,000 more women each year to access evidence-based specialist mental health care during the perinatal period. This should include access to psychological therapies and the right range of specialist community or inpatient care so that comprehensive, high quality services are in place across England	<ul> <li>At least 66,000 women with moderate to severe perinatal mental health difficulties will have access to specialist community care from pre-conception to 24 months after birth with increased availability of evidence-based psychological therapies</li> <li>Partners of women accessing specialist community care will be able to access an assessment for their mental health and signposting to support as required</li> <li>Maternity Outreach Clinics will be available across the country, combining maternity, reproductive health and psychological therapy for women experiencing mental health difficulties directly arising from, or related to, the maternity experience</li> </ul>
Children and Young People's (CYP) Mental Health	<ul> <li>At least 70,000 additional children and young people each year will receive evidence-based treatment – representing an increase in access to NHS-funded community services to meet the needs of at least 35% of those with diagnosable mental health conditions</li> <li>Joint agency Local Transformation Plans aligned to STP plans are in place and refreshed annually</li> <li>Ensure there is a CYP crisis response that meets the needs of under 18 year olds</li> <li>Achieve 2020/21 target of 95% of children and young people with eating disorders accessing treatment within 1 week for urgent cases and 4 weeks for routine cases</li> </ul>	<ul> <li>345,000 additional CYP aged 0-25 will have access to support via NHS-funded mental health services and school- or college-based Mental Health Support Teams (in addition to the FYFVMH commitment to have 70,000 additional CYP accessing NHS services by 2020/21);</li> <li>There will be 24/7 mental health crisis provision for children and young people that combines crisis assessment, brief response and intensive home treatment functions</li> <li>There will be a comprehensive offer for 0-25 year olds that reaches across mental health services for CYP and adults</li> <li>The 95% CYP Eating Disorder referral to treatment time standards achieved in 2020/21 will be maintained</li> </ul>

Adult Common Mental Illnesses (IAPT)	<ul> <li>Increase access to IAPT services to 25% of those in need</li> <li>All areas commission IAPT-Long Term Condition (IAPT-LTC) services (including co-location of therapists in primary care)</li> <li>Meet IAPT referral to treatment time and recovery standards: 50% IAPT recovery rate; 75% of people accessing treatment within 6 weeks IAPT waiting time; and 95% of people accessing treatment within 18 weeks IAPT waiting time</li> </ul>	<ul> <li>CYP mental health plans will align with those for children and young people with learning disability, autism, special educational needs and disability (SEND), children and young people's services, and health and justice [from 2022/23]</li> <li>Access to IAPT services will be expanded to cover a total of 1.9m adults and older adults</li> <li>All areas will maintain the existing IAPT referral to treatment time and recovery standards</li> <li>All areas will maintain the existing requirement to commission IAPT-LTC services</li> </ul>
Adult Severe Mental Illnesses (SMI) Community Care	<ul> <li>280,000 people with a severe mental illness will receive a full annual physical health check</li> <li>Access to Individual Placement and Support (IPS) will be doubled, enabling people with severe mental illnesses to find and retain employment</li> <li>60% of people experiencing a first episode of psychosis will have access to a NICE-approved care package within two weeks of referral. 60% of services will achieve Level 3 NICE concordance by 2020/21</li> </ul>	<ul> <li>New integrated community models for adults with SMI (including care for people with eating disorders, mental health rehabilitation needs and a 'personality disorder' diagnosis) spanning both core community provision and also dedicated services will ensure at least 370,000 adults and older adults per year have greater choice and control over their care, and are supported to live well in their communities</li> <li>A total of 390,000 people with SMI will receive a physical health check</li> <li>A total of 55,000 people a year will have access to IPS services</li> <li>The 60% Early Intervention in Psychosis access standard will be maintained and 95% of services will achieve Level 3 NICE concordance</li> </ul>
Mental Health Crisis Care and Liaison	<ul> <li>By 2020/21, all areas will provide crisis resolution and home treatment (CRHT) functions that are resourced to operate in line with recognised best practice, delivering a 24/7 community-based crisis response and intensive home treatment as an alternative to acute inpatient admission</li> <li>All acute hospitals will have mental health liaison services that can meet the specific needs of people of all ages with 50% of mental health liaison services meeting the 'core 24' standard</li> </ul>	<ul> <li>There will be 100% coverage of 24/7 age-appropriate crisis care, via NHS 111, including:         <ul> <li>24/7 CRHT functions for adults, operating in line with best practice by 2020/21 and maintaining coverage to 2023/24;</li> <li>24/7 provision for CYP that combines crisis assessment, brief response and intensive home treatment functions;</li> <li>A range of complementary and alternative crisis services to A&amp;E and admission (including in VCSE-/local authority-provided services) within all local mental health crisis pathways;</li> <li>Mental health professionals working in ambulance control rooms, Integrated Urgent Care services, and providing on-the-scene response in line with clinical quality indicators</li> </ul> </li> <li>All general hospitals will have mental health liaison services, with 70% meeting the 'core 24' standard for adults and older adults</li> </ul>
Therapeutic Acute Mental Health Inpatient Care	Deliver against STP-level plans to eliminate all inappropriate adult acute out of area placements	The therapeutic offer from inpatient mental health services will be improved by increased investment in interventions and activities, resulting in better patient outcomes and experience in hospital. This will contribute to a reduction in length of stay for all services to the current national average of 32 days (or fewer) in adult acute inpatient mental health settings
Suicide Reduction and Bereavement Support	<ul> <li>Deliver against multi-agency suicide prevention plans, working towards a national 10% reduction in suicides by 2020/21. This includes working closely with mental health providers to ensure plans are in place for a 'zero suicide' ambition for mental health inpatients</li> </ul>	<ul> <li>The current suicide prevention programme will cover every local area in the country</li> <li>All systems will have suicide bereavement support services providing timely and appropriate support to families and staff</li> </ul>

Problem Gambling Mental Health Support Rough	<ul><li>(N/A)</li><li>(N/A)</li></ul>	<ul> <li>There will be a total of 15 new clinics providing NHS specialist treatment for people with serious gambling problems. This will include piloting provision for under 18s</li> <li>20 high-need areas will have established new specialist mental health provision</li> </ul>
Sleeping Mental Health Support		for rough sleepers
Enablers		
Provider Collaboratives (formerly 'New Care Models') and Secure Care	<ul> <li>In select areas, new models that allow secondary providers of specialised services to manage care budgets for tertiary (specialised) mental health services to improve outcomes and reduce out of area placements will be trialled</li> <li>Trial new models of care within the secure care pathways, with a focus on expanding community-based services for people who require them</li> </ul>	<ul> <li>All appropriate specialised mental health services, and learning disability and autism services, will be managed through NHS-led provider collaboratives over the next five years</li> <li>NHS-led Provider Collaboratives will become the vehicle for rolling-out specialist community forensic care</li> </ul>
Digitally- enabled Mental Health Care	Demonstrate progress against assessments of digital maturity (e.g. Digital Maturity Assessment)	<ul> <li>100% of mental health providers meet required levels of digitisation</li> <li>Local systems offer a range of self-management apps, digital consultations and digitally-enabled models of therapy</li> <li>Systems are utilising digital clinical decision-making tools</li> </ul>
Improving the quality of mental health data	<ul> <li>All providers, including third &amp; independent sector providers, submit comprehensive data to the Mental Health Services Data Set (MHSDS) and IAPT dataset</li> </ul>	All mental health providers will achieve Data Quality Maturity Index scores of or above 95%

#### Planning approach

As detailed in the NHS Long Term Plan Implementation Framework, STPs and ICSs' ('systems', or 'local areas') are expected to develop 5-year plans over the summer of 2019, submitting a draft at the end of September 2019, and a final version by mid November 2019. NHS England and NHS Improvement regions will play the primary role in supporting systems with the development of their 5-year plans. NHS England and NHS Improvement regions, working with national colleagues, will assure the robustness of STP/ICS plans against the mental health ambitions included in the LTP and further specified in this document.

System (STP/ICS) plans for delivery through to 2023/24 should include a *System Narrative Plan* to describe how systems will deliver the required transformation activities to enable the necessary improvements for patients and communities as set out in the Long Term Plan, and a *System Delivery Plan* to set the plan for delivery of finance, workforce and activity, providing an aggregate system delivery expectation and setting the basis for the 2020/21 operational plans for providers and CCGs.

Plans are to include a system *Financial Recovery Plan* (FRP) and, as far as possible, will reflect contracts for 2020/21. Plans must be fully aligned across organisations within each system.

Systems will be expected to work in partnership with mental health providers to develop these plans and it is expected that local health systems will work jointly to develop and confirm CCG Mental Health Investment Plans across the 5 years including with a lead mental health provider, in line with the planning requirement for 2019/20.

All mental health elements of plans should be developed and will be reviewed using the following common principles:

- Engagement and co-production with local communities, people with lived experience of mental ill
  health and mental health services, their families and carers, evidenced throughout the plan and
  included in continued governance structures. The <a href="NHS Involvement Hub">NHS Involvement Hub</a> and the nationallycommissioned Healthwatch contract can assist with this.
- Genuine partnership with local public, VCSE and private sector organisations, demonstrated through sign-off of the plan and continued through governance, including through refreshed joint agency CYP Local Transformation Plans and alignment with Joint Strategic Needs Assessments.
- Mental health plans are fully embedded in the STP/ICS with a nominated lead mental health provider and Senior Responsible Officer.
- Outcome-focused, data-driven strategic commissioning which demonstrates an understanding of local health inequalities and their impact on service delivery and transformation.
- Clear alignment with wider relevant Long Term Plan workstreams such as Ageing Well, maternity, primary care transformation, children and young people, personalised care and learning disabilities.

# 'Fixed', 'flexible' and 'targeted' approaches to delivering mental health commitments in the NHS Long Term Plan

The mental health ambitions in the NHS Long Term Plan require a combination of 'fixed', 'flexible' and 'targeted' approaches to delivery over the coming 5 years.

All 'fixed' deliverables include national year-on-year trajectories setting a common delivery pace across the country. With the exception of the children and young people's access figure, all access figures are <u>net national access figures</u>; these trajectories combine both Five Year Forward View for Mental Health (FYFVMH) and Long Term Plan (LTP) commitments. A tool which indicatively apportions this national activity, workforce and finance information to STP/ICS-level will be made available to regions to support the planning process over summer 2019. Local systems will have flexibility to tailor local pathways, staffing mix etc. to their local needs.

'Flexible' deliverables include those where the pace of delivery is to be determined locally, taking into account system maturity, priorities and needs. All systems are expected to achieve the same end point by 2023/24 and to provide a local year-on-year phasing for delivery in their 5-year plan.

'Targeted' deliverables only apply to services which are being established through targeted funding over the course of five years. Sites will be determined by joint national / regional allocation processes for these specific deliverables.

Table 2: Summary of fixed, flexible and targeted deliverables from the Long Term Plan

Programme	Fixed	Flexible	Targeted
J	Set national access or coverage with year-on-year trajectories	All systems to have in place by 2023/24 (or before if specified) with flexibility in delivery approach and/or phasing to be agreed in 5-year plans	Targeted service expansion or establishment in select areas
Service deliver	у		
Specialist Community Perinatal Mental Health	At least 66,000 women in total accessing specialist perinatal mental health services by 2023/24	<ul> <li>Maternity Outreach Clinics in all STPs/ICSs by 2023/24 [following a piloting phase in select sites commencing in 2020/21]</li> <li>Extended period of care from 12-24 months in community settings, and increased availability of evidence-based psychological therapies by 2023/24</li> <li>Evidence-based assessments for partners offered and signposting where required by 2023/24</li> </ul>	• NA
Children and Young People's (CYP) Mental Health	<ul> <li>345,000 additional CYP aged 0-25 accessing NHS-funded services [by 2023/24] (in addition to the FYFVMH commitment to have 70,000 additional CYP accessing NHS services by 2020/21)</li> <li>Achievement of 95% CYP Eating Disorder standard in 2020/21 and maintaining its delivery thereafter</li> <li>100% coverage of 24/7 crisis provision for CYP which combines crisis assessment, brief response and intensive home treatment functions by 2023/24 [see also <i>Mental Health Crisis Care and Liaison</i>]</li> <li>Joint agency Local Transformation Plans (LTPs) aligned to STP plans are in place and refreshed annually [to 2020/21]</li> <li>CYP mental health plans align with those for children and young people with learning disability, autism, special educational needs and disability (SEND), children and young people's services, and health and justice [from 2022/23]</li> </ul>	Comprehensive 0-25 support offer that reaches across mental health services for CYP and adults in all STPs/ICSs by 2023/24 [drawing from a menu of evidence-based approaches to be made available in 2020]	Mental Health Support Teams (MHSTs) to cover between a quarter and a fifth of the country by 2023/24
Adult Common Mental Illnesses (IAPT)	<ul> <li>A total of 1.9m adults and older adults accessing treatment by 2023/24</li> <li>IAPT-LTC service in place (maintaining current commitment) year-on-year</li> <li>Achievement of existing IAPT referral to treatment time and recovery standards</li> </ul>	• NA	• NA
Adult Severe Mental Illnesses (SMI) Community Care	370,000 people receiving care in new models of integrated primary and community care for people with SMI, including dedicated provision for groups with specific needs (including care for people with	• NA	• NA

Programme	Fixed	Flexible	Targeted
	Set national access or coverage with year-on-year trajectories	All systems to have in place by 2023/24 (or before if specified) with flexibility in delivery approach and/or phasing to be agreed in 5-year plans	Targeted service expansion or establishment in select areas
Mental Health Crisis Care and Liaison	eating disorders, mental health rehabilitation needs and a 'personality disorder' diagnosis)  390,000 people with SMI receiving physical health checks by 2023/24  55,000 people with SMI accessing Individual Placement and Support services by 2023/24  Delivery of the Early Intervention in Psychosis standard:  Achieve 60% EIP access standard by 2020/21 and maintain its delivery thereafter  Achieve 95% Level 3 EIP NICE-concordance by 2023/24  100% coverage of 24/7 crisis provision for CYP which combines crisis assessment, brief response and intensive home treatment functions by 2023/24 [see also CYP Mental Health]  100% coverage of 24/7 adult Crisis Resolution and Home Treatment Teams operating in line with best practice by 2020/21 and maintaining coverage to 2023/24  All acute hospitals will have mental health liaison services that can meet the specific needs of people of all ages by 2020/21	<ul> <li>100% coverage of 24/7 age-appropriate crisis care via NHS 111</li> <li>Complementary crisis care alternatives in place in each STP/ICS by 2023/24 [drawing from a menu of approaches to be made available in 2019]</li> <li>100% roll-out of mental health professionals working in ambulance control rooms, Integrated Urgent Care services, and providing on-the-scene response in line with clinical quality indicators [national / regional development work will take place in 2019/20 with more detailed information on implementation becoming available in 2020]</li> </ul>	70% of Liaison Mental Health Teams achieving 'core 24' standard by 2023/24
Therapeutic Acute Mental Health Inpatient Care	Maintain ambition to eliminate all inappropriate adult acute out of area placements	Improved therapeutic offer to improve patient outcomes and experience of inpatient care, and reduce average length of stay in all in adult acute inpatient mental health settings to the current average of 32 days (or fewer) by 2023/24	• NA
Suicide Reduction and Bereavement Support	• NA	• NA	<ul> <li>Localised suicide reduction programme rolled-out across all STPs/ICSs by 2023/24</li> <li>Suicide bereavement support services across all STPs/ICSs by 2023/24</li> </ul>
Problem Gambling Mental Health Support	• NA	• NA	Establishing a total of 15 new NHS clinics for specialist problem gambling treatment by 2023/24
Rough Sleeping	• NA	• NA	Funding at least 20 areas to deliver new mental health provision for rough sleepers by 2023/24

Programme	Fixed	Flexible	Targeted
	Set national access or coverage with year-on-year trajectories	All systems to have in place by 2023/24 (or before if specified) with flexibility in delivery approach and/or phasing to be agreed in 5-year plans	Targeted service expansion or establishment in select areas
Mental Health Support			
Enablers			
Funding	100% of CCGs will achieve the Mental Health Investment Standard from 2019/20	• NA	• NA
Provider Collaboratives	• NA	All appropriate specialised mental health services, and learning disability and autism services, to be managed through NHS-led provider collaboratives; NHS-led Provider Collaboratives will become the vehicle for rolling-out specialist community forensic care	• NA
Digital	• NA	100% of mental health providers meet required levels of digitisation     Local systems offer a range of self-management apps, digital consultations and digitally-enabled models of therapy     Systems are utilising digital clinical decision-making tools	• NA
Data quality	<ul> <li>100% of providers to be compliant with MHSDS v4.0 ISN in 2019/20</li> <li>100% of mental health providers to achieve and maintain a score of 95%, or above, in the MHSDS Data Quality Maturity Index from 2020/21</li> <li>100% of providers to be SNOMED CT compliant from 2020/21</li> <li>100% of NHS mental health providers to submit patient-level costing information by 2020/21</li> </ul>	• NA	• NA

#### Workforce

The workforce numbers included in this document are indicative and are beyond the existing requirements specified in <u>Stepping forward to 2020/21: the mental health workforce plan for England</u>. We expect local areas to ensure the appropriate workforce is in place to staff services, which may be different depending on their existing workforce and local availability.

In line with the process outlined in the <u>Interim NHS People Plan</u>, local systems have been asked to develop local 'people plans', which will be aggregated to build a more detailed national picture of workforce demand and supply by skill sets. The indicative numbers provided in this document are to inform this local planning and the more detailed national picture to come. The full People Plan will be kept under regular review and updated on at least an annual basis.

**Annex B** provides a breakdown of this indicative workforce profile by programme area and by staff group.

All figures above a value of 10 have been rounded to the closest 10.

Table 3: Summary of indicative workforce requirements to deliver LTP ambitions (additional to *Stepping Forward*)

Additional staff (cumulative)	Year 1	Year 2	Year 3	Year 4	Year 5
Programme Area	2019/20	2020/21	2021/22	2022/23	2023/24
Perinatal Mental Health	0	200	590	990	990
Children and Young People (CYP) Mental Health – including CYP	310	1,220	3,440	5,750	8,050
Crisis					
Adult Common Mental Illnesses (IAPT)	0	0	1,000	1,980	2,940
Adult Severe Mental Illnesses (SMI) Community Care	650	2,180	3,720	7,570	10,880
Adult Liaison Mental Health	0	0	110	180	250
Adult Crisis Alternatives	400	810	1,210	1,610	2,010
Ambulance mental health provision (all ages)	0	500	750	1,010	1,260
Therapeutic Acute Mental Health Inpatient Care	0	110	230	450	760
Suicide Reduction and Bereavement Support	10	30	40	50	60
Problem Gambling Mental Health Support	10	10	30	50	80
Rough Sleeping Mental Health Support	40	70	110	140	180
Total	1,430	5,130	11,230	19,790	27,460

### Financial transparency

The LTP commits to grow investment in mental health services faster than the overall NHS budget. Financial transparency will help ensure sufficient investment is made to support access to high quality mental health services. This will be supported via two routes:

- System plans must now set out how they will meet the Mental Health Investment Standard and use the investment in CCG baselines set out in this document to deliver the commitments in the Five Year Forward View for Mental Health and the Long Term Plan.
- In addition to CCG baseline investment, systems will be asked to plan for the use of the transformation funding set out in this document to deliver these commitments.
- CCG baseline allocations in this document are based on a national notional assumption of growth funding in mental health programmes
- National payment approaches will be developed for adult and older adult, perinatal and CYP mental health services. This will involve review of current approaches to develop a national currency model, piloting of models with mental health systems, and implementation from 2020/21.

#### Advancing mental health equalities

The LTP sets a clear precedent for embedding equalities thinking in planning and delivering commitments in local health systems. All systems are expected to set out how they will specifically reduce health inequalities by 2023/24.

Local health systems play a crucial role in addressing mental health inequalities for two important reasons:

- 1. As mental health inequalities are varied and contextual, local health systems are ideally positioned to co-produce localised solutions with communities experiencing mental health inequalities.
- 2. The majority of mental health services (especially those that are the first point of contact) are commissioned locally, and this is expected to increase with the roll-out of Provider Collaboratives commissioning specialised services.

Mental health inequalities are often linked with wider cultural and societal systems of disadvantage which impact a person's wellbeing, including (but not limited to) adverse childhood experiences, stigma, discrimination, and one's environment, such as housing security. These can have significant impacts on an individual's wellbeing, and many of these enablers are beyond the remit of the health system alone. The shift towards more integrated, population-level health systems will support more localised and personalised responses to health inequalities across the prevention and treatment spectrum to be rolled out.

NHS England and NHS Improvement will support local health systems to better address inequalities in access, experience and outcomes by supporting, incentivising and assuring targeted, localised actions to address them. This includes the development and dissemination of data, information and tools to inform local service planning and provision.

In 2019/20, NHS England and NHS Improvement will identify key headline indicators of equality across mental health services and will continue to support the national Mental Health Intelligence Network to provide access to data and intelligence for local planning including targeted work on equalities. Where possible and relevant, in 2020/21, these key headline indicators will be included in NHS accountability and transparency frameworks and tools.

NHS England and NHS Improvement will also develop, test and roll-out a Patient and Carer Race Equality Framework (PCREF) with the goal of improving access, experience and outcomes for black and minority ethnic people, in line with the findings of the Mental Health Act independent review. Working closely with patients, carers, health system leaders and other key stakeholders, the development of the PCREF will commence in 2019/20.

The <u>Advancing Mental Health Equalities Toolkit</u> and <u>Working Well Together - Evidence and Tools to Enable Co-production in Mental Health Commissioning</u> will support STPs and ICSs to identify health inequalities within their specific footprint, and formulate localised solutions to overcoming barriers to access, experience and outcomes for groups faring worse than others. These tools are expected to be drawn upon when developing and delivering system plans.

# Opportunities for Voluntary, Community and Social Enterprise (VCSE) Sector leadership in delivery and implementation

VCSE leadership is key to ensuring the design and delivery of services is genuinely co-produced. VCSE organisations will often hold detailed knowledge of the existing infrastructure, assets and support communities access, and can help ensure new services are designed in a way that recognises this existing local context. A localised and community focus is invaluable when considering Multi-Disciplinary Teams and pathway local design.

NHS England and NHS Improvement commissioned the Institute for Voluntary Action and Research to provide support, guidance and tools for STP/ICS and VCSE leaders to drive action through partnership

working. The National Collaborating Centre for Mental Health published <u>guidance and tools for embedding</u> co-production in mental health delivery, commissioned by NHS England and NHS Improvement.

The VCSE also plays an essential role in the delivery of LTP ambitions. To enable this, STP/ ICS mental health leads, commissioners and providers should consider:

- The commissioning approach can VCSE providers actually engage in the geographic and financial scale of your procurement? Might a grant be more appropriate? Is procurement even necessary?
- The existing relationships and commissioning functions with VCSE partners what existing arrangements are being led by local authorities?
- The scope of innovation might a community-led organisation develop an approach that differs from your expectations?
- The strength and sustainability of local VCSE infrastructure how might you support this to develop?

Table 4: Examples of VCSE leadership and delivery in implementation.

Opportunities for	VCSE Leadership
Service design	Early and meaningful involvement in the design (or review) of new services, and an ongoing role to support monitoring and development. Supporting providers and commissioners to embed a coproduction approach, ensure services are accessible and advance health equalities. (Example: Black Thrive)
Strategic position on delivery boards and STP/ ICS structures	Strategic position on delivery boards providing input from non-statutory perspectives, insight and evidence on community needs, awareness of VCSE offer and to ensure sufficient infrastructure exists. Key partner in emerging NHS-led Provider Collaboratives. (Example Croydon Alliance)
Training and development	Provision of education and training for clinical and non-clinical staff, and sharing of sector expertise. (Example Community Catalysts)
Opportunities for	r VCSE Delivery
Peer support worker	Peer support expertise for mental health provided by a non-clinical professional with lived experience and training in peer support, and in additional support for social needs as required (e.g. financial).  This is especially relevant to: the integrated community model for people with SMI; perinatal mental health; mental health crisis care; problem gambling; rough sleeping; and children and young people's mental health.
Peer support	Provision of peer group support facilitated by a trained peer support group facilitator.
group facilitator	This is especially relevant to: the integrated community model for people with SMI; mental health crisis care; problem gambling; rough sleeping; and children and young people's mental health.
Peer care navigator	Providing personalised support and coordination for a person's care across health, social care and voluntary sectors.  This is especially relevant to the integrated community model for people with SMI.
Peer trainer	Education and training provided by previous service users to clinical and non-clinical staff.
Governance	Strategic positioning on delivery boards, providing service user and VCSE input.

A number of existing resources are available to support system leaders:

- Commissioner perspectives on working with the voluntary, community and social enterprise sector [King's Fund]
- <u>Unlocking the value of VCSE organisations for improving population health and wellbeing: The commissioner's role [Healthy London Partnership]</u>
- Grants for the Voluntary Sector [NHS England]

- 12 Steps to embedding social value priorities in health and care commissioning [Social Enterprise UK]

## Alignment with other priority areas in the NHS Long Term Plan

Mental health plans must clearly align with other priority areas and complement service transformations outlined in the NHS Long Term Plan. The list below is not exhaustive but outlines some of the key interdependencies system plans must account for.

Table 5: Summary of key alignments with other priority areas in the NHS Long Term Plan

Programme	Alignment
Primary Care	Primary care services are often the first point of contact for people experiencing mental health problems. New models of integrated primary and community care for people with SMI (including psychosis, bipolar disorder, 'personality disorder' diagnosis, eating disorders and severe depression) will span both core community provision and also dedicated services, where the evidence supports them, and will be built around Primary Care Networks (PCNs).
Specialised Commissioning	NHS-led Provider Collaboratives will be managing the majority of specialised mental health services in 100% of the country. Additionally, there are significant overlaps with pathways of care relating to the justice system (including flows into and out of prison, and the Liaison and Diversion programme). Systems must ensure alignment across programmes for veterans, Sexual Assault Referral Centres and Immigration Removal Centres. This is especially relevant for children and young people's mental health, adult mental health SMI community care and mental health crisis care delivery requirements outlined in this document.
Ageing Well / Frailty and Dementia	Older people's mental health services should work closely with physical health services such as Ageing Well / Frailty services through shared care approaches and joint management arrangements to provide joined up care around the individual.
Urgent and Emergency Care (UEC)	The <i>Mental Health Crisis Care and Liaison</i> ambitions outlined in this proposal have a clear alignment with the UEC programme, especially in delivering all-age 24/7 mental health crisis care via NHS 111 and the roll-out of the programme for mental health and ambulances by 2023/24.
Personalised care	The NHS Long Term Plan committed to accelerating the roll out of Personal Health Budgets to give people greater choice and control over how care is planned and delivered. This includes an extension where people have a right to have a personal health budget; expanding the offer to people who are eligible for Mental Health Act Section 117 aftercare which is anticipated to come into force by the end of 2019/20 alongside expansion across wider mental health services. 900,000 people will benefit from social prescribing by 2023/24; priority cohorts can include mental health. 4,500 link workers will be recruited and trained in PCNs by 2023/24. There is a clear standard for personalised care and support planning, and over 750,000 people will benefit.
Learning Disabilities and Autism	Mental health plans must align with the ambitions outlined in the NHS Long Term Plan for people with learning disabilities and autism; this is especially relevant for the planning and provision of children and young people's mental health services. All appropriate specialised learning disability and autism services will be managed through NHS-led Provider Collaboratives over the next five years.
Long Term Conditions	IAPT services have now evolved to deliver benefits to people with long-term conditions, providing genuinely integrated care for people at the point of delivery. The requirement that all areas commission an IAPT-LTC service is ongoing.
Maternity Transformation	The NHS England and NHS Improvement mental health and maternity transformation programmes will develop key principles and identify well-integrated and effective sites to run Maternity Outreach Clinic pilots in 2020/21 and 2021/22. The learnings from the pilots will be disseminated to systems. All systems will be expected to have Maternity Outreach Clinics in place by 2023/24.

## **Section 2 – Implementation Plan for Mental Health**

#### **Perinatal Mental Health**

#### By 2023/24:

- At least 66,000 women with moderate to severe perinatal mental health difficulties will have
  access to specialist community care from pre-conception to 24 months after birth with increased
  availability of evidence-based psychological therapies. Their partners will be able to access an
  assessment for their mental health and signposting to support as required;
- Maternity Outreach Clinics will be available across the country, combining maternity, reproductive health and psychological therapy for women experiencing mental health difficulties directly arising from, or related to, the maternity experience.

#### Planning and delivery requirements

Ambition	2019/20	2020/21	2021/22	2022/23	2023/24			
	Fixed							
Specialist Community Perinatal Access	At least 32,000 women in total accessing specialist perinatal mental health services [20,000 additional access ambition in FYFVMH, and best available baseline figure]	At least 47,000 women in total accessing specialist perinatal mental health services [30,000 additional access ambition in FYFVMH, 5,000 increase from the Long Term Plan, and best available baseline figure]	At least 57,000 women in total accessing specialist perinatal mental health services [30,000 additional access ambition in FYFVMH, 15,000 increase from the Long Term Plan, and best available baseline figure]	At least 66,000 women in total accessing specialist perinatal mental health services [30,000 additional access ambition in FYFVMH, 24,000 increase from the Long Term Plan, and best available baseline figure]	At least 66,000 women in total accessing specialist perinatal mental health services [30,000 additional access ambition in FYFVMH, 24,000 increase from the Long Term Plan, and best available baseline figure]			
			Flexible					
Maternity Outreach Clinics	Outreach Clinics in select areas]							
Extended period of care		Specialist community care from pre-conception to 24 months in place with increased availability of evidence-based psychological therapies						
Partner assessment	,							

Delivery of increased access to specialist community perinatal mental health services is a <u>fixed</u> access ambition.

Delivery of commitments to extend the period of care from 12 to 24 months, and to offer evidence-based assessments for partners are both <u>flexible</u> deliverables. Systems are expected to demonstrate when this service offer will be available, tailoring the pace of delivery flexibly to local needs, and aligning with evidence-based interventions. Expansion of the period of care should not be based on inclusion/exclusion criteria.

To build the evidence base and replicable models for Maternity Outreach Clinics, NHS England and NHS Improvement (mental health and maternity programmes) will develop key principles and identify well-integrated and effective sites to run pilots in 2020/21 and 2021/22. The learnings from the pilots will be disseminated to systems. All systems will be expected to have maternity outreach clinics in place by 2023/24, therefore this deliverable is flexible.

#### National funding profile

Please note that the breakdown of the funding within the mental health ringfenced investment is indicative for the last two years (2022/23 and 2023/24); this does not impact the total funding commitment for mental health of at least £2.3bn per year in real terms by 2023/24.

Funding Type (£ Million – Cash prices)		Baseline	Year 1	Year 2	Year 3	Year 4	Year 5
		2018/19	2019/20	2020/21	2021/22	2022/23	2023/24
Specialist Community Perinatal Mental Health  CCG baselines		60	32	31	28	19	16
		0	76	140	174	217	223
	Total	60	108	171	201	236	239

Central / transformation funding will be made available to systems for:

- Supporting the expansion of specialist community perinatal mental health teams [in 2019/20 and 2020/21].
- Testing models for Maternity Outreach Clinics in select areas [in 2020/21 and 2021/22].

Published CCG baseline programme allocations include funding growth for:

- Sustaining and expanding specialist community perinatal mental health teams [from 2019/20 onwards].
- Extending the period of care within specialist community teams from 12 to 24 months and increasing availability of evidence-based psychological therapies [from 2020/21 onwards].
- Implementing evidence-based assessments of partners of women accessing specialist community services and signposting to support where required [from 2020/21 onwards].
- Implementing Maternity Outreach Clinics across all STPs/ICSs following learning from testing phases [from 2022/23 onwards].

#### National indicative workforce profile

Note this is additional to the existing requirements specified in <u>Stepping forward to 2020/21: the mental</u> health workforce plan for England.

Perinatal Mental Health	Year 1	Year 2	Year 3	Year 4	Year 5
Staff group	2019/20	2020/21	2021/22	2022/23	2023/24
Psychiatrist - consultant	0	10	30	50	50
Psychiatrist - non consultant	0	10	30	50	50
Pharmacist	0	3	9	20	20
Nursing	0	20	60	110	110
Psychologist	0	40	130	210	210
Occupational Therapists	0	7	20	40	40
Support to clinical staff / other	0	60	170	280	280
therapists					
Admin	0	20	60	100	100
Peer support worker	0	30	90	150	150
Total	0	200	590	990	990

#### Support materials

The <u>Perinatal Mental Health Care Pathways</u>, published in May 2018, support the delivery of the increased access ambition. As further support materials are produced, they will be distributed to systems.

#### Children and Young People (CYP) Mental Health

#### By 2023/24:

- 345,000 additional CYP aged 0-25 will have access to support via NHS-funded mental health services and school- or college-based Mental Health Support Teams (in addition to the FYFVMH commitment to have 70,000 additional CYP accessing NHS services by 2020/21).
- There will be a comprehensive offer for 0-25 year olds that reaches across mental health services for CYP and adults.
- The 95% CYP Eating Disorder referral to treatment time standards achieved in 2020/21 will be maintained.
- There will be 100% coverage of 24/7 mental health crisis care provision for children and young people which combines crisis assessment, brief response and intensive home treatment functions [see also *Mental Health Crisis Care and Liaison*]
- CYP mental health plans will align with those for children and young people with learning disability, autism, special educational needs and disability (SEND), children and young people's services, and health and justice

#### Planning and delivery requirements

Ambition	2019/20	2020/21	2021/22	2022/23	2023/24
			Fixed		
Children and Young People's (CYP) Access*	63,000 additional CYP aged under 18** accessing NHS-funded services [FYFVMH commitment]	70,000 additional CYP aged under 18** accessing NHS-funded services [FYFVMH commitment] 73,000 additional CYP aged 0-25 accessing NHS- funded services [LTP commitment]	70,000 additional CYP aged under 18 ** accessing NHS- funded services [FYFVMH commitment] 164,000 additional CYP aged 0-25 accessing NHS- funded services [LTP commitment]	70,000 additional CYP aged under 18** accessing NHS-funded services [FYFVMH commitment] 254,000 additional CYP aged 0-25 accessing NHS- funded services [LTP commitment]	70,000 additional CYP aged under 18**accessing NHS- funded services [FYFVMH commitment] 345,000 additional CYP aged 0-25 accessing NHS- funded services [LTP commitment]
CYP Eating Disorders	[No year-on-year trajectory in FYFVMH]	Achieve 95% CYP Eating Disorder Standard [FYFVMH commitment]	Maintain 95% CYP Eating Disorder Standard	Maintain 95% CYP Eating Disorder Standard	Maintain 95% CYP Eating Disorder Standard
CYP Crisis	30% coverage of 24/7 crisis provision for CYP which combines crisis assessment, brief response and intensive home treatment functions	35% coverage of 24/7 crisis provision for CYP which combines crisis assessment, brief response and intensive home treatment functions	57% coverage of 24/7 crisis provision for CYP which combines crisis assessment, brief response and intensive home treatment functions	79% coverage of 24/7 crisis provision for CYP which combines crisis assessment, brief response and intensive home treatment functions	100% coverage of 24/7 crisis provision for CYP which combines crisis assessment, brief response and intensive home treatment functions
Planning and alignment	Joint agency Local Transformation Plans (LTPs) aligned to STP plans in place and refreshed	Joint agency Local Transformation Plans (LTPs) aligned to STP plans in place and refreshed	CYP mental health plans align with those for children and young people with learning disability, autism, special educational needs and disability (SEND), children and young people's services, and health and justice	CYP mental health plans align with those for children and young people with learning disability, autism, special educational needs and disability (SEND), children and young people's services, and health and justice	CYP mental health plans align with those for children and young people with learning disability, autism, special educational needs and disability (SEND), children and young people's services, and health and justice
			Targeted		
Mental Health Support Teams (MHSTs)	MHSTs established in selected areas	MHSTs established in selected areas	MHSTs established in selected areas	MHSTs established in selected areas	MHSTs established in selected areas

	Flexible
Comprehen sive 0-25 Offer	Comprehensive offer for 0-25 year olds that reaches across mental health services for CYP and adults in place

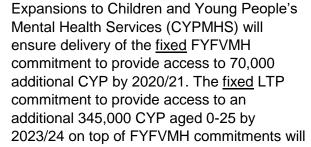
\*As part of 5 year planning, STPs/ICSs are expected to work with NHS England and Improvement regional teams to define and validate a specific baseline for 18-25s ('young adults') activity, to be published by October 2019.

\*\* 'Under 18' is defined as CYP aged between 0 to 17 years and 364 days.

#### Funding for

# children and young people's mental health services

will grow faster than both overall NHS funding and total mental health spending.



be met by: even further expansions to CYPMHS; the roll-out of Mental Health Support Teams (MHSTs); and delivering the comprehensive offer for 0-25 year-olds.

Although the overall national CYP access figure by 2023/24 is fixed, the STP contribution across the three elements (CYMPHS, MHSTs and the 0-25 offer) is challenging to estimate. A range of different existing and new services, some of which will be rolled out in targeted ways, will contribute to the delivery of the LTP ambitions for children and young people, and a single aggregate metric is unlikely to be representative of all activity. NHS England and NHS Improvement are working to determine the most appropriate and accurate access metric through the learning from MHST, CYP 4 week waiting time pilots and integrated primary and community care for adults with SMI pilots. We also wish to learn from and improve upon the FYFVMH access metric for the 70,000 additional CYP, which is a proxy measure that only covers a subset of relevant activity. We anticipate being able to share indicative ICS-level trajectories in 2020/21. In the intervening period, expansion of under-18 CYPMHS, access to MHSTs and enhancements to young adults' expansion will be agreed and tracked separately.

NHS England and NHS Improvement intend to report on the CYP mental health outcomes metric (measurable change in symptoms and functioning) nationally from 2020/21 onwards. As data quality improves, metrics which reflect service change around young adults will also be developed, which will inform improvements to the young adults service offer.

NHS England and NHS Improvement will work with key stakeholders including the Department for Education and the Department of Health and Social Care to identify local systems where MHSTs will be rolled out in during summer 2019 via a <u>targeted</u> approach. Systems in receipt of this funding will be expected to plan accordingly. A manual for MHSTs is currently in development.

Delivering a comprehensive offer for 0-25 year-olds is a <u>flexible</u> deliverable, in order to account for different local population needs, and existing partnership and commissioning arrangements. It will require consideration of the needs of 0-5 year olds, those moving between services in transition, those with physical health problems, learning disabilities, autistic spectrum disorder and other vulnerabilities and join-up with the programmes to support them. NHS England and NHS Improvement will document and share learning from areas that are already delivering an enhanced offer to young adults so local systems can adapt their models of care. These models will include stretch arrangements and changes in commissioning and service approaches for both CYPMHS and adult mental health services to ensure young adults receive appropriate support regardless of their age or diagnostic profile. The menu of models which local systems can draw from will be available by 2020, and all systems will be expected to plan for their roll-out from 2021 to ensure that all areas have a comprehensive model in place by 2023/24.

Achieving and maintaining the CYP Eating Disorder Standard by 2020/21 is an existing <u>fixed</u> FYFVMH deliverable, expected to be maintained thereafter.

Delivery of 24/7 mental health crisis provision for CYP which combines crisis assessment, brief response and intensive home treatment functions by 2023/24 is another <u>fixed</u> deliverable. NHS England and NHS Improvement will assess progress against the national coverage ambition on an annual basis. NHS England and NHS Improvement are collecting learning and will disseminate emerging good practice, useful products and tools to support the expansion of CYP mental health crisis care.

These plans need to be developed and delivered in the context of the whole pathway of care for children and young people, whether in community or inpatient settings. For some areas this will be met through the development of Provider Collaboratives. However, the development of an integrated pathway is a requirement for all systems. Plans will also need to demonstrate alignment with those for children and young people with learning disabilities and/or autism, special educational needs and disability (SEND), children and young people's services, and health and justice services.

#### **National funding profile**

Please note that the breakdown of the funding within the mental health ringfenced investment is indicative for the last two years (2022/23 and 2023/24); this does not impact the total funding commitment for mental health of at least £2.3bn per year in real terms by 2023/24.

Funding Type (£ Million – Cash prices)		Baseline	Year 1	Year 2	Year 3	Year 4	Year 5
		2018/19	2019/20	2020/21	2021/22	2022/23	2023/24
Children and Young	Central / Transformation	65	68	49	113	150	218
People's Community and	CCG baselines	170	195	231	261	319	383
Crisis	Total	235	263	280	375	469	601
Children and Young	Central / Transformation	0	0	0	0	0	0
People's Eating	CCG baselines	30	41	52	53	53	54
Disorders	Total	30	41	52	53	53	54
Mental Health Support	Central / Transformation	24	76	115	136	185	249
Teams (MHSTs) and 4	CCG baselines	0	0	0	0	0	0
week waiting time pilots	Total	24	76	115	136	185	249
Children and Young	Central / Transformation	89	144	164	249	335	467
People's (CYP) Mental	CCG baselines	200	236	283	314	372	437
Health Total	Total	289	380	447	563	707	904

Central / transformation funding will be made available to systems for:

- Piloting UEC, CYP Eating Disorder (specifically Avoidant Restrictive Food Disorder) and young adults pathway adjustments in select areas [in 2019/20, and then again in 2020/21 but allocated from adult mental health central / transformation funding budgets].
- Continuing to pilot the impact of 4 week waiting times in selected areas [in 2019/20 and 2020/21].
- Establishing and expanding Mental Health Support Teams in selected areas [from 2019/20].
- Further expansions to CYP services, including CYP crisis services, extended or established and implemented during the FYFVMH to deliver more comprehensive, high quality crisis services through fair-share central / transformation funding [from 2020/21].

Published CCG baseline programme allocations include funding growth for:

- Service expansions for 0-18 community and crisis CYPMHS [from 2019/20].
- Sustaining and expanding CYP Community Eating Disorder Teams [from 2019/20].

#### National indicative workforce profile

Note this is additional to the existing requirements specified in <u>Stepping forward to 2020/21: the mental</u> health workforce plan for England.

Children and Young People (CYP) Mental Health – including CYP					
Crisis	Year 1	Year 2	Year 3	Year 4	Year 5
Staff group	2019/20	2020/21	2021/22	2022/23	2023/24
Psychiatrist - consultant	0	10	60	130	190
Psychiatrist - non consultant	0	0	5	10	20
Nursing	60	250	860	1,480	2,110
Psychologist	60	240	610	980	1,360
Psychotherapists and	170	570	1,250	1,900	2,550
psychological professionals					
Occupational Therapists	0	0	20	40	60
Support to clinical staff / other	0	30	260	520	780
therapists					
Social worker	0	9	60	120	170
Admin	20	100	320	560	810
Total	310	1,220	3,440	5,750	8,050

#### **Support materials**

- The NHS published a <u>commissioning guide for the CYP Eating Disorder Access Standard</u> in 2015. A manual for MHSTs is being circulated in draft to current sites for testing.
- NHS England has produced <u>resources to help commissioners</u>, including a <u>planning tool</u> to help the development of an integrated offer with education and social care.
- Support to work with <u>experts by experience and their families</u> Further resources are being developed to support CYP mental health care and implementation of the Long Term Plan.

#### **Adult Common Mental Illnesses (IAPT)**

#### By 2023/24:

Access to Increased Access to Psychological Therapies (IAPT) services will be expanded
covering a total of 1.9m adults and older adults. All areas will maintain the existing IAPT referral
to treatment time and recovery standards, and the existing requirement to commission IAPT-Long
Term Conditions (IAPT-LTC) services.

#### Planning and delivery requirements

Ambition	2019/20	2020/21	2021/22	2022/23	2023/24				
	Fixed								
IAPT Access (All ages)	A total of 1.3m adults and older adults accessing treatment [FYFVMH commitment]	A total of 1.5m adults and older adults accessing treatment [FYFVMH commitment]	A total of 1.6m adults and older adults accessing treatment [An additional 129,000 accessing treatment above FYFVMH ambitions]	A total of 1.8m adults and older adults accessing treatment [An additional 258,000 accessing treatment above FYFVMH ambitions]	A total of 1.9m adults and older adults accessing treatment [An additional 380,000 accessing treatment above FYFVMH ambitions]				
IAPT Referral to Treatment Time and Recovery Standards	IAPT Referral to Treatment Time and Recovery Standards maintained	IAPT Referral to Treatment Time and Recovery Standards maintained	IAPT Referral to Treatment Time and Recovery Standards maintained	IAPT Referral to Treatment Time and Recovery Standards maintained	IAPT Referral to Treatment Time and Recovery Standards maintained				
IAPT Long Term Conditions (IAPT-LTC)	All areas have IAPT-LTC service in place	All areas have IAPT-LTC service in place	All areas have IAPT-LTC service in place	All areas have IAPT-LTC service in place	All areas have IAPT-LTC service in place				

The IAPT programme is well-established and the Long Term Plan supports more adults and older adults to access the services they need via <u>fixed</u> year-on-year trajectories.

In delivering the above, the requirement that all areas commission IAPT-LTC services using published CCG baseline funding will remain. Further, local areas will also be expected to plan to meet the needs of their local population to address inequalities in access (for example, to improve access for older people by promoting initiatives in care homes) and to consider what changes may need to be made to improve access and outcomes for young adults.

Health Education England (HEE) will receive apportioned funding for IAPT Trainee Salary Support (~60%) for any trainees starting during the financial years 2019/20 to 2022/23 inclusive. This funding will cover salary support for both expansion and replacement trainees. This will be flowed directly from HEE to providers with the condition that trainees be offered sustainable employment. The remaining 40% of salary costs will be in the published CCG baseline allocations for those years.

Whilst some central funding is being made available in 2023/24, this is solely for the purposes of 60% salary support for trainees who started training in 2022/23. No trainees starting in 2023/24 will be eligible for centrally-funded salary support. We expect the full costs of all new trainees from 2023/24 onwards to be met from CCG baseline funding.

#### National funding profile

Please note that the breakdown of the funding within the mental health ringfenced investment is indicative for the last two years (2022/23 and 2023/24); this does not impact the total funding commitment for mental health of at least £2.3bn per year in real terms by 2023/24.

Funding Type (£ Million – Cash prices)		Baseline	Year 1	Year 2	Year 3	Year 4	Year 5
		2018/19	2019/20	2020/21	2021/22	2022/23	2023/24
Adult Common Mental	Central / Transformation	0	26	62	67	53	38
Illnesses (IAPT) CCG baselines		35	137	162	236	310	442
	Total	35	163	224	303	363	480

Central / transformation funding will be made available to systems for:

 Salary support for IAPT Trainees (distributed via HEE to providers) until 2023/24 [from 2019/20, noting central transformation funding should only be used in 2023/24 to fund 60% salary support of the cohort of trainees starting in 2022/23]

Published CCG baseline programme allocations include funding growth for:

- Sustaining and commissioning IAPT services (including IAPT-LTC Services) [from 2019/20]
- Salary support this includes CCGs providing 40% salary support for trainees who start before the end of 2022/23, and funding 100% of salary support for trainees starting in 2023/24.

A 2019/20 CQUIN for achieving 65% of referrals finishing a course of treatment which had paired scores recorded in the specific anxiety specific measures (ADMS) has been introduced for all IAPT providers.

#### National indicative workforce profile

Note this is additional to the existing requirements specified in <u>Stepping forward to 2020/21: the mental health workforce plan for England</u>.

Adult Common Mental Illnesses					
(IAPT)	Year 1	Year 2	Year 3	Year 4	Year 5
Staff group	2019/20	2020/21	2021/22	2022/23	2023/24
Psychotherapists and	0	0	970	1,930	2,860
psychological professionals					
Admin	0	0	30	50	80
Total	0	0	1,000	1,980	2,940

#### Support materials

The <u>IAPT Manual</u> published in June 2018 supports the delivery of this programme. <u>Guidance on co-locating mental health therapists in primary care</u> is also available. As further support materials are planned, they will be made available to systems.

#### **Adult Severe Mental Illnesses (SMI) Community Care**

#### By 2023/24:

- All STPs/ICSs will have received funding to develop and begin delivering new models of integrated primary and community care for adults and older adults with severe mental illnesses, incorporating care for people with eating disorders, mental health rehabilitation needs and complex mental health difficulties associated with a diagnosis of a 'personality disorder', among other groups. These new models of care will span both core community provision and also dedicated services, where the evidence supports them, and they will be built around Primary Care Networks. By the end of 2023/24 every STP/ICS will have at least one new model in place, with care provided to at least 370,000 adults and older adults per year nationally, giving them greater choice and control over their care, and supporting them to live well in their communities.
- A total of 390,000 people with SMI will receive a physical health check.
- A total of 55,000 people a year will have access to Individual Placement and Support services.
- The 60% Early Intervention in Psychosis (EIP) access standard will be maintained and 95% of services will achieve Level 3 NICE concordance.

#### Planning and delivery requirements

Ambition	2019/20	2020/21	2021/22	2022/23	2023/24
			Fixed		
Integrated primary and community care for adults and older adults with SMI access	Stabilise and bolster core community mental health teams [Testing new model within select number of STPs/ICSs]	Stabilise and bolster core community mental health teams [Testing new model within select number of STPs/ICSs]	At least 126,000 adults and older adults with SMI (including care for people with eating disorders, mental health rehabilitation needs and a 'personality disorder' diagnosis) receiving care from integrated primary and community mental health services	At least 257,000 adults and older adults with SMI (including care for people with eating disorders, mental health rehabilitation needs and a 'personality disorder' diagnosis) receiving care from integrated primary and community mental health services	At least 370,000 adults and older adults with SMI (including care for people with eating disorders, mental health rehabilitation needs and a 'personality disorder' diagnosis) receiving care from integrated primary and community mental health services
SMI physical health checks	A total of 280,000 people receiving physical health checks [FYFVMH commitment]	A total of 280,000 people receiving physical health checks [FYFVMH commitment]	A total of 302,000 people receiving physical health checks [An additional 22,000 above FYFVMH ambition]	A total of 346,000 people receiving physical health checks [An additional 66,000 above FYFVMH ambition]	A total of 390,000 people receiving physical health checks [An additional 110,000 above FYFVMH ambition]
Individual Placement and Support (IPS)	16,000 total people accessing IPS [60% Increase in access as per FYFVMH]	20,000 total people accessing IPS [100% increase in access as per FYFVMH]	32,000 total people accessing IPS	44,000 total people accessing IPS	55,000 total people accessing IPS
Early Intervention in Psychosis (EIP)	Achieve 56% EIP Access Standard and 50% Level 3 NICE concordance [FYFVMH commitment]	Achieve 60% EIP Access Standard and 60% Level 3 NICE concordance [FYFVMH commitment]	Maintain 60% EIP Access Standard and 70% Level 3 NICE concordance	Maintain 60% EIP Access Standard and 80% Level 3 NICE concordance	Maintain 60% EIP Access Standard and 95% Level 3 NICE concordance

#### By 2023/24

## 370,000 adults with severe mental illness

will have greater choice and control over their care.



In this context 'SMI' covers a range of needs and diagnoses, including but not limited to; psychosis, bipolar disorder, 'personality disorder' diagnosis, eating disorders, severe depression and mental health

rehabilitation needs – some of which may be co-existing with other conditions such as frailty, cognitive impairment, neurodevelopmental conditions or substance use. New and integrated primary and community services should remove thresholds to ensure people can access the care, treatment and support at the earliest point of need, so that they can live as well as possible in their communities.

#### These models will:

- Provide continuous care across primary and secondary services to ensure there is care and support
  available for those who do not meet existing thresholds for secondary care, and to avoid people
  losing care and support following discharge from community mental health teams (CMHTs).
- Improve access to evidence-based and meaningful care to help people get better and stay well.
   This will include:
  - Improved access to psychological therapies for people with psychosis, bipolar disorder, and complex mental health difficulties associated with a diagnosis of a 'personality disorder'
  - o Improved physical health care
  - Access to employment support
  - o Increasingly personalised and trauma-informed care
  - Medicines management
  - Support for self-harm and coexisting substance use
- Span both transformed core primary/community provision and dedicated community-based services for the following groups, ensuring improved access to high quality, evidence-based care and reduced waits for:
  - Adults with eating disorders
  - People with complex mental health difficulties who are diagnosed with a 'personality disorder'
  - o People with mental health rehabilitation needs

Adult and older adult community mental health transformation must align with other local transformation efforts including: the comprehensive mental health offer for young adults; Ageing Well; personalised care; and the evolution of Primary Care Networks.

An initial two-year period of testing these new models will take place in selected areas from 2019/20 to 2020/21, including piloting the changes to the young adults offer set out in the *Children and Young People Mental Health* section. This phase will further include testing four week waiting times for generic adult and older adult care in line with the Clinical Review of Standards, generating learning on how to make joint working with Primary Care Networks (PCNs) effective, and how to link core provision with a range of dedicated services, such as EIP and adult community eating disorder services.

Meanwhile, from 2019/20 onwards, all areas will receive a year-on-year increase in baseline funding to bolster community mental health provision. From 2019/20 onwards, all local systems are thus expected to:

- Stabilise and bolster current core community services;
- o Meet the fixed deliverables for SMI physical health checks, IPS and EIP (see below); and
- Prepare their local systems for mobilisation of new integrated primary and community model using central / transformation funding which every STP/ICS will receive from 2021/22 to 2023/24.

Preparatory work for the mobilisation of the new integrated primary and community model should include:

 Completing a self-assessment against the principles set out in The Community Mental Health Framework for Adults and Older Adults;

- Strengthening local relationships between primary care (especially emerging PCNs, secondary mental health care including children and young people's mental health services, local authorities and VCSE services, and co-designing plans with communities;
- Joint workforce planning, allowing for new roles and peer support workers;
- Releasing existing staff to take advantage of training opportunities in psychological therapies for people with SMI
- Considering opportunities to join up with plans for Provider Collaboratives to manage specialised commissioning budgets for adult eating disorder inpatient care.

From 2021/22 to 2023/24, all STPs/ICS will then receive a fair share of central / transformation funding to achieve the <u>fixed</u> national trajectory for access to the new models of integrated primary and community care for people with SMI; this central / transformation funding will be in addition to the continuous increase in CCGs baseline funding.

Given the importance of access to psychological therapies within the new community-based offer, NHS England and NHS Improvement will work with HEE across the five-year period to commission new training places each year to increase competency within the workforce. This will support delivery of NICE-recommended psychological therapies for people with psychosis, bipolar disorder and 'personality disorder'. This will also enable local systems to strengthen or establish regional and local clinical leadership in improving access to psychological therapies for people with SMI and a range of other diagnoses and needs not treatable within IAPT services. Targeted workforce development for adult eating disorders and complex mental health difficulties associated with a diagnosis of 'personality disorder' will also be undertaken in partnership with HEE including exploring key non-clinical roles, such as peer support workers, and the development of the mental health pharmacist workforce.

Delivery of the ambitions to increase access to physical health checks and follow up care, increase access to IPS, and continue to improve on delivery of the EIP standard are all <u>fixed</u> deliverables, building on FYFVMH expansions to date. These must now be viewed as essential components of a comprehensive community-based offer within new models:

- EIP All areas will need to ensure they are commissioning EIP services in line with <a href="NHS England guidance">NHS England guidance</a> including providing a service that covers an age range of 14-65 and has a provision for people with an At Risk Mental State (ARMS). Improvements in NICE-concordance are also expected in line with the trajectory.
- IPS All areas are to have IPS services in place that operate in line with fidelity to the established, evidence-based model.
- SMI physical health checks All areas are to enhance provision to better address physical health risks and needs for people with SMI including:
  - o Completion of recommended physical health assessments
  - Follow-up delivery of or referral to appropriate NICE-recommended interventions
  - Follow-up personalised care planning, engagement and psychosocial support.

#### **National funding profile**

Please note that the breakdown of the funding within the mental health ringfenced investment is indicative for the last two years (2022/23 and 2023/24); this does not impact the total funding commitment for mental health of at least £2.3bn per year in real terms by 2023/24.

Funding Type (£ Million – Cash prices)		Baseline	Year 1	Year 2	Year 3	Year 4	Year 5
		2018/19	2019/20	2020/21	2021/22	2022/23	2023/24
Early Intervention in	Central / Transformation	0	0	0	Funding fo	r each of the	se
Psychosis*	CCG baselines	12	18	52	commitments is included in 'Adult		
	Total	12	18	52	Mental Hea	alth (SMI) Co	ommunity
Individual Placement and	Central / Transformation	13	30	23	Care Total	' from 2021/2	22 onwards
Support*	CCG baselines	0	0	0			
	Total	13	30	23			
Physical Health Checks	Central / Transformation	0	0	0			
for people with Severe	CCG baselines	2	51	79			
Mental Illnesses*	Total	2	51	79			
New integrated	Central / Transformation	0	31	52			
community models for	CCG baselines	0	33	135			
adults with SMI (including	Total	0	65	187			
care for people with							
eating disorders, mental							
health rehabilitation							
needs and a 'personality							
disorder' diagnosis)*	0 11/7	10	0.4			1 070	150
Adult Severe Mental	Central / Transformation	13	61	75	147 370 <i>4</i> 56		
Illnesses (SMI)	CCG baselines	14	103	265	279	326	519
Community Care Total	Total	27	165	341	426	696	975

<sup>\*</sup>Funding for all SMI ambitions are aggregated from 2021/22 onwards after the FYFVMH comes to an end in 2020/21.

Central / transformation funding will be made available to systems for:

- Testing, evaluating and refining new models of integrated primary and community care for people with SMI in select areas [in 2019/20 and 2020/21];
- Implementing and expanding new models of integrated primary and community care for people with SMI in all areas across England through fair-share central / transformation funding [from 2021/22 to 2023/24], in addition to CCG baseline funding.
- Central / transformation funding will also be used to fund NHS England and Improvement-led and -coordinated developments to increase the capacity of the workforce to support communitybased care, including:
  - Commissioning training places for improving access to psychological therapies for people with psychosis, bipolar disorder and complex mental health difficulties associated with a diagnosis of a 'personality disorder';
  - Work to improve the competence and confidence of the workforce to understand and respond to the needs of people with complex mental health difficulties associated with a diagnosis of 'personality disorder', based on the Knowledge and Understanding Framework;
  - Work to improve the availability of staff with the skills required to support and deliver evidence-based treatment for adults with eating disorders in community-based services, in line with recommendations from the Parliamentary and Health Services Ombudsman report *Ignoring the Alarms: How NHS eating disorder services are failing patients*;
  - Work to improve skills and knowledge around improving physical health care for people with SMI; and
  - Work to accelerate the development of the peer support workforce.

Published CCG baseline programme allocations include funding growth for:

Delivering commitments on improving SMI physical health care, and EIP

- Delivering commitments on improving IPS services from 2021/22 once FYFVMH central / transformation funding ceases
- Stabilising and bolstering current core community services [in 2019/20 and 2020/21] and then
  funding the delivery of new models of integrated primary and community care for people with
  SMI, including those with specific needs, in conjunction with the use of fair-shared central /
  transformation funding [from 2021/22 onwards].

#### National indicative workforce profile

Note this is additional to the existing requirements specified in <u>Stepping forward to 2020/21: the mental health workforce plan for England</u>.

Adult Mental Health (SMI)					
Community Care	Year 1	Year 2	Year 3	Year 4	Year 5
Staff group	2019/20	2020/21	2021/22	2022/23	2023/24
Psychiatrist - consultant	10	30	60	120	170
Pharmacist	20	50	90	180	260
Nursing	90	310	530	1,070	1,540
Psychologist	40	150	260	520	750
Psychotherapists and	10	40	70	140	210
psychological professionals					
Occupational Therapists	10	40	70	150	220
Physician Associates	8	30	50	100	140
Support to clinical staff / other	240	790	1,350	2,740	3,930
therapists – including employment					
support					
Social worker	20	70	120	250	360
Admin	30	110	180	370	530
Peer support worker	170	560	950	1,930	2,780
Total	650	2,180	3,720	7,570	10,880

#### **Support materials**

Work is underway to finalise the *Community Mental Health Framework* commissioned by NHS England and NHS Improvement that will encompass the needs of adults, including younger and older adults with moderate to severe mental illnesses, covering a range of needs and diagnoses. Similarly, publication of guidance on developing community-based services for adults with eating disorders is imminent.

Further resources are being developed to support improved community services for adults with SMI, including on the implementation of increased access to psychological therapies for people with SMI.

The following support material is already available:

- Improving the physical health care for people with SMI: Guidance for CCGs
- Physical health check and follow-up interventions for people with severe mental illness
- Implementing the Early Intervention in Psychosis Access and Waiting Time Standard: Guidance

Finally, NHS England and NHS Improvement have commissioned Social Finance to deliver <u>IPS Grow</u>, an infrastructure support initiative, which consists of: hands-on implementation support from a network of IPS experts; a workforce development programme; and tools for effective reporting, monitoring and evaluation of services.

#### Mental Health Crisis Care and Liaison

#### By 2023/24:

- There will be 100% coverage of 24/7 age-appropriate crisis care, via NHS 111, including:
  - 24/7 Crisis Resolution Home Treatment (CRHT) functions for adults, operating in line with best practice by 2020/21 and maintaining coverage to 2023/24;
  - 24/7 provision for children and young people that combines crisis assessment, brief response and intensive home treatment functions [see also *Children and Young People's Mental Health*];
  - A range of complementary and alternative crisis services to A&E and admission (including in VCSE/local authority-provided services) within all local mental health crisis pathways;
  - A programme for mental health and ambulances, including mental health transport vehicles, training for ambulance staff and the introduction of nurses and other mental health professionals in Integrated Urgent Care Clinical Assessment Services.
- All general hospitals will have mental health liaison services, with 70% meeting the 'core 24' standard for adults and older adults.

Additionally, appropriate access and waiting time standards for urgent and emergency mental health care will be field tested during 2019/20, with trajectories for introduction over the course of the LTP to be confirmed thereafter.

#### Planning and delivery requirements

Ambition	2019/20	2020/21	2021/22	2022/23	2023/24
			Fixed		
CYP crisis care	30% coverage of 24/7 crisis provision for CYP which combine crisis assessment, brief response and intensive home treatment functions	35% coverage of 24/7 crisis provision for CYP which combine crisis assessment, brief response and intensive home treatment functions	57% coverage of 24/7 crisis provision for CYP which combine crisis assessment, brief response and intensive home treatment functions	79% coverage of 24/7 crisis provision for CYP which combine crisis assessment, brief response and intensive home treatment functions	100% coverage of 24/7 crisis provision for CYP which combine crisis assessment, brief response and intensive home treatment functions
Adult and older adult CRHTTs	[Invest in the expansion of adult CRHTTs to operate in line with best practice and achieve 100% coverage by 2020/21]	100% coverage of 24/7 adult Crisis Resolution and Home Treatment Teams operating in line with best practice [FYFVMH commitment]	[Maintain 100% coverage of 24/7 adult Crisis Resolution and Home Treatment Teams operating in line with best practice]	[Maintain 100% coverage of 24/7 adult Crisis Resolution and Home Treatment Teams operating in line with best practice]	[Maintain 100% coverage of 24/7 adult Crisis Resolution and Home Treatment Teams operating in line with best practice]
Liaison Mental Health coverage	[Invest in the expansion of Liaison Mental Health to achieve 100% coverage by 2020/21]	100% STP coverage of Liaison Mental Health teams meeting the needs of all ages [FYFVMH commitment]	100% STP coverage of Liaison Mental Health teams meeting the needs of all ages [FYFVMH commitment]	100% STP coverage of Liaison Mental Health teams meeting the needs of all ages [FYFVMH commitment]	100% STP coverage of Liaison Mental Health teams meeting the needs of all ages [FYFVMH commitment]
			Flexible		\
Crisis alternatives		ntary and alternative cr vices) offered within all		d admission (including i sis pathways	n VCSE/local
Ambulance Mental Health Response 24/7 Crisis care via NHS 111		Mental health profess services, and providin mental health services	ionals working in ambu g on-the-scene respon	lance control rooms, Into	uality indicators.

Targeted									
Liaison	40% of Liaison	50% of Liaison	59% of Liaison	64% of Liaison	70% of Liaison				
Mental	Mental Health	Mental Health	Mental Health	Mental Health	Mental Health				
Health 'core	Teams achieving	Teams achieving	Teams achieving	Teams achieving	Teams achieving				
24'	'core 24' for adults	'core 24' standard	'core 24' standard	'core 24' standard	'core 24' standard				
	and older adults	[FYFVMH							
	[FYFVMH	commitment]							
	commitment]								

# 100% coverage of 24/7 age-appropriate crisis care

Comprehensive crisis pathways will be developed to ensure 100% coverage of 24/7 age-appropriate crisis-care, via NHS 111, by 2023/24. Comprehensive crisis pathways are likely to include jointly

commissioned and/or delivered services with non-NHS partners such as local authorities, police and the VCSE.

By 2023/24, all areas are expected to have 24/7 age appropriate crisis services for children and young people in place, including crisis assessment, brief response and intensive home treatment (see *Children and Young People Mental Health*). This may include blended models with inpatient care and/or existing adult team practitioners who are trained and competent in meeting the specific mental health needs of children and young people under 18. When response is provided by adult mental health services, there must be an integrated approach with CYP mental health services including knowledge of community pathways and systems, as well as appropriate training in place to ensure the team has an understanding of the developmental and safeguarding needs of children and young people, and aspects such as challenging behaviour. Achieving national coverage by 2023/24 is a fixed deliverable.

Every STP must deliver adequately resourced, 24/7 adult and older adult Crisis Resolution and Home Treatment (CRHT) and liaison services by 2020/21. This is a <u>fixed</u> deliverable by 2020/21 in line with the commitment made in the FYFVMH.

In addition, and to deliver a more comprehensive crisis care pathways, all STPs will be expected to invest in complementary and alternative crisis services (sanctuaries, crisis houses etc.) over the course of the five years and will receive fair share of transformation funding. There is flexibility in the models which STPs/ICSs choose to invest in to ensure all populations have access to a range of alternative provision that meets the diverse range of crisis needs and preferences for accessing support. Planning this provision will require STPs to identify inequalities in access, experience and outcomes of crisis care amongst different groups, and to co-design alternative provision which is tailored to their needs and preferences. Staffing models for these types of services must include peer support workers and will require partnership with voluntary sector providers of all sizes. Aligned with release of central / transformation funding in 2019/20, all STPs will have received a resource pack of good practice examples on crisis alternatives, learning from leading systems.

During 2019/20 a national specification will be developed in line with the Long Term Plan commitments to provide service level options that will inform roll out of the connection of urgent mental health systems to NHS 111 / Integrated Urgent Care (IUC) services. Systems will have <u>flexibility</u> on the pace of implementation for this deliverable but should seek to implement as soon as possible. It will be necessary to have all of the relevant mental health crisis pathways in place in order to consider this deliverable fully implemented. Plans for delivery will be assured in line with the release of fair-share STP allocations from 2019/20 onwards.

All STPs will be expected to invest to improve the mental health response from the ambulance service. In 2019/20 NHS England and NHS Improvement will develop clinical quality indicators, share good practice examples, improve data collections, commence a workforce development programme and agree KPIs to assess how ambulance services are meeting the needs of people experiencing mental health crisis. A specification for mental health transport vehicles will also be developed during 2019/20, with a national procurement of mental health ambulance vehicles, subject to capital funding being available following the

Spending Review. Investment into CCG baselines for this deliverable will commence from 2020/21 and is expected to be used to fund mental health professionals working in ambulance control rooms, Integrated Urgent Care services, and providing on the scene response in line with the clinical quality indicators and good practice examples cited above; with <u>flexibility</u> in staffing mix and provision.

All acute hospitals are expected to have mental health liaison services which can meet the needs of all ages by 2020/21. This is a <u>fixed</u> deliverable in line with the commitment in the FYFVMH. Systems will continue to expand capacity of these services through <u>targeted</u> waves of investment in select areas to 2023/24 to achieve the 70% coverage of 'core 24' services for adults and older adults by 2023/24, as well as continuing increase in provision for CYP.

Furthermore, during 2019/20, field testing of appropriate waiting time standards for urgent and emergency mental health will inform publication of national standards, along with appropriate trajectories for roll-out expected to be set from 2020 onwards. As well as informing the headline national standards, field testing and evaluation will seek to include learning about practical application of the standards, data collection, quality of care and any perverse incentives.

#### National funding profile

Please note that the breakdown of the funding within the mental health ringfenced investment is indicative for the last two years (2022/23 and 2023/24); this does not impact the total funding commitment for mental health of at least £2.3bn per year in real terms by 2023/24.

Funding Type (£ Million – 0	Baseline	Year 1	Year 2	Year 3	Year 4	Year 5	
		2018/19	2019/20	2020/21	2021/22	2022/23	2023/24
Liaison Mental Health	Central / Transformation	15	24	24	12	19	27
	CCG baselines	0	0	0	0	0	0
	Total	15	24	24	12	19	27
Crisis Resolution and	Central / Transformation	0	37	37	0	0	0
Home Treatment Teams	CCG baselines	26	43	108	148	149	150
	Total	26	80	146	148	149	150
Crisis Alternatives	Central / Transformation	0	12	24	36	47	60
	CCG baselines	0	0	0	0	0	0
	Total	0	12	24	36	47	60
Ambulance Mental	Central / Transformation	0	0	0	0	0	0
Health Response	CCG baselines	0	0	24	37	49	70
	Total	0	0	24	37	49	70
Mental Health Crisis	Central / Transformation	15	73	86	48	67	87
Care and Liaison Total*	CCG baselines	26	43	132	184	198	220
	Total	41	116	218	232	265	307

This funding profile does not include funding for CYP crisis provision, which is essential in achieving and maintaining 100% coverage of 24/7 age-appropriate crisis care via NHS 111 by 2023/24. Funding for CYP crisis service expansion is detailed in the Children and Young People Mental Health section.

Central / transformation funding will be made available to systems for:

- Community crisis care services, which includes:
  - Crisis alternative provision and expansion [from 2019/20 to 2023/24], through STP fair-share allocations.
  - Expanding CRHTTs [in 2019/20 and 2020/21 only] to achieve the 2020/21 FYFVMH commitments.
- Mental health liaison service expansion to achieve 'core 24' standard in select areas [from 2019/20] through targeted funding.
- Piloting standards as part of the Clinical Review of Standards in select areas [in 2019/20].

Published CCG baseline programme allocations include funding growth for:

• Sustaining and expanding existing crisis services and those established via central / transformation funding.

 Delivering the Mental Health and Ambulance Programme, including the introduction of nurses and other mental health professionals in ambulance control rooms and Integrated Urgent Care Clinical Assessment Services [from 2020/21].

Investment in new mental health ambulance vehicles will be subject to the Government Spending Review, expected in Autumn 2019.

#### National indicative workforce profile

Note these are additional to the existing requirements specified in <u>Stepping forward to 2020/21: the mental health workforce plan for England</u>. Workforce requirements for children and young people's mental health, including crisis, is included in *Children and Young People (CYP) Mental Health*.

Mental Health Crisis Care and									
Liaison	Year 1	Year 2	Year 3	Year 4	Year 5				
Staff group	2019/20	2020/21	2021/22	2022/23	2023/24				
Adult Liaison Mental Health									
Psychiatrist – consultant	0	0	20	30	40				
Nursing	0	0	90	150	210				
Total	0	0	110	180	250				
Adult Crisis Alternatives									
Nursing	20	40	70	90	110				
Admin	20	40	70	90	110				
Peer support workers / Support	360	720	1,070	1,430	1,790				
workers									
Total	400	810	1,210	1,610	2,010				
Ambulance mental health provision	Ambulance mental health provision (all ages)								
Paramedics	0	230	350	460	580				
Nursing	0	40	60	80	100				
Support to clinical staff / other	0	230	350	460	580				
therapists									
Total	0	500	750	1,010	1,260				

#### Support materials

Aligned with release of central / transformation funding in 2019/20, systems have been provided with a resource pack of good practice examples on crisis alternatives, learning from leading systems.

A revision of the IUC service specification (to be developed during 2019/20) will include service model options for connecting urgent mental health services to IUC services in order to allow access to crisis care 24/7 via NHS 111.

Clinical quality indicators, good practice examples, and guidance on improved data collections in support of work to improve the mental health response from ambulances will be developed in 2019/20. A specification for mental health transport vehicles will also be developed in 2019/20 to support investment in new vehicles, subject to the outcome of the Spending Review.

Evaluation of the 2019/20 field testing of the clinical review of standards in a select number of pilot sites, will provide learning to be disseminated for all other areas as they invest in crisis pathways.

<u>NHS Digital guidance</u> is also available to support improvements in MHSDS urgent and emergency mental health data quality.

#### **Therapeutic Acute Mental Health Inpatient Care**

#### By 2023/24:

The therapeutic offer from inpatient mental health services will be improved by increasing
investment in interventions and activities, resulting in better patient outcomes and experience in
hospital. This will contribute to a reduction in length of stay for all services to the current national
average of 32 days (or fewer) in adult acute inpatient mental health settings

#### Planning and delivery requirements

Ambition	2019/20	2020/21	2021/22	2022/23	2023/24				
Fixed									
Eliminating adult acute out of area placements (OAPs)	Deliver against STP-level plans to reduce all inappropriate adult acute OAPs by 2020/21 [FYFVMH commitment]	Eliminate inappropriate adult acute OAPs [FYFVMH commitment]	Maintain ambition to eliminate all inappropriate adult acute OAPs	Maintain ambition to eliminate all inappropriate adult acute OAPs	Maintain ambition to eliminate all inappropriate adult acute OAPs				
			Flexible						
Improving therapeutic offer	therapeutic preparatory work in and reduce average length of stay in all in adult acute inpatient mental health settings to								

This work builds on the FYFVMH commitment to eliminate inappropriate adult Out of Area Placements (OAPs) by 2020/21. All local areas already have a workplan and trajectories in place to reduce OAPs, which include working to improve their system/bed capacity management and unwarranted variation in Length of Stay (LoS) where this exists. To support sustainable local capacity management beyond 2020/21 and ensure that acute mental health care remains therapeutic and purposeful from the outset, new funding has been secured to increase the level and mix of staff on acute inpatient wards. By increasing access to multi-disciplinary staff groups such as peer support workers, psychologists, occupational therapists and other Allied Healthcare Professionals throughout an inpatient admission, it is expected that both the effectiveness and experience of care will be improved. This will not only help to minimise unnecessary time spent in hospital, but also improve outcomes for those who require an admission. In line with the independent review of the Mental Health Act, this ambition will be supported by investment in the mental health inpatient estate, subject to capital funding being made available at the forthcoming Spending Review.

In 2019/20, systems will be expected to:

- Review their current staffing levels and mix.
- Review their current average length of stay.
- Support national work to define optimal therapeutic staffing models.
- Identify key local staffing gaps/challenges which may result in above optimal LoS in hospital
- Plan how they will incrementally improve the staffing levels and mix as the funding in CCG baselines increases to address identified gaps.
- Improve the experience of patients who need to transition from CYPMH inpatient to adult inpatient services.

In 2021/22, systems will refresh their plans and, where their average length of stay exceeds the national average, they will be expected to include more detailed trajectories to reduce their averages by 2023/24. The exact staffing model will be <u>flexible</u> based on the needs of the specific populations.

#### National funding profile

Please note that the breakdown of the funding within the mental health ringfenced investment is indicative for the last two years (2022/23 and 2023/24); this does not impact the total funding commitment for mental health of at least £2.3bn per year in real terms by 2023/24.

Funding Type (£ Million – C	Baseline	Year 1	Year 2	Year 3	Year 4	Year 5	
		2018/19	2019/20	2020/21	2021/22	2022/23	2023/24
Therapeutic Acute Central / Transformation		0	0	0	0	0	0
Mental Health Inpatient	CCG baselines	0	0	8	13	26	46
Care Total		0	0	8	13	26	46

Published CCG baseline programme allocations include funding for improving staffing levels and mix in acute mental health inpatient settings from 2020/21.

A 2019/20 CQUIN has been introduced focussing on follow up with patients after discharge. Providers will be paid for achieving 80% of adult mental health inpatients receiving a follow-up within 72 hours of discharge.

#### National indicative workforce profile

Note this is additional to the existing requirements specified in <u>Stepping forward to 2020/21: the mental health workforce plan for England</u>.

Therapeutic Acute Mental Health Inpatient Care	Year 1	Year 2	Year 3	Year 4	Year 5
Staff group	2019/20	2020/21	2021/22	2022/23	2023/24
Psychologist	0	20	50	90	160
Occupational Therapists	0	20	40	90	150
Support to clinical staff / other therapists	0	70	130	270	450
Total	0	110	230	450	760

#### **Older People's Mental Health**

The implementation of the Long Term Plan provides a unique opportunity to ensure consistent access to 'functional' mental health support for older adults and address the mental health needs of older adults wherever they may arise or present¹. Older people's mental health (OPMH) is embedded as a 'silver thread' across all of the adult mental health ambitions, including IAPT, community-based services for people with severe mental illnesses (SMI) and crisis and liaison mental health care.

#### Planning and delivery requirements

All areas will need to plan to achieve improvements in access and treatment for older adults in line with local demographics within all adult mental health services. Older people's access to mental health support will be based on needs and not age (e.g. physical and mental health co-morbid needs, cognitive issues and/or frailty or end of life care needs). Services will deliver this through an integrated approach focused on the person's identified care and support needs across mental and physical health, social care and VCSE boundaries.

In practice, this will mean OPMH services will work more closely with physical health services such as community-based 'Ageing Well' / older people's services through shared care approaches and joint management arrangements to provide joined up care around the individual. In particular:

- IAPT Local areas will be expected to plan to meet the needs of their local population to address
  inequalities in IAPT access for older people. To support this, areas must ensure that IAPT services
  meet the needs of older carers and people living with dementia and/or frailty, including those living
  in care homes. STPs/ICSs should translate the learnings from the IAPT-LTCs expansion into frailty
  pathways.
- Community Multidisciplinary Teams (MDTs) OPMH staff will work closely with 'physical health' and other older people's staff as part of community MDTs within PCNs, supporting GPs, primary care and community staff with identifying, assessing and treating mental health problems, as well as delivering personalised care planning for older people with multiple physical and mental health conditions (also known as 'multimorbidity') including frailty and social care needs. This will include older people living in care homes. From 2020/21, PCNs will use population segmentation, risk stratification tools and local clinical intelligence to identify older people with moderate frailty and/or multimorbidity at risk of adverse outcomes, offering them proactive and holistic support through community MDTs as part of the Anticipatory Care service offer.
- Community-based mental health crisis response Community crisis response teams will work
  closely across 'physical health' / older people Urgent Community Response services and OPMH to
  provide coordinated rapid response, assessment, admission avoidance, and discharge support
  functions for older people with multimorbidity and/or frailty. This will help ensure that no underlying
  need is missed. OPMH staff will provide mental health input into 'physical health'/older people
  Urgent Community Response services including intermediate care delivered at home or in
  community beds.
- Inpatient care Areas will be encouraged to improve physical health support within mental health inpatient units e.g. through liaison geriatricians. In some areas, intermediate care units and psychiatric inpatient units for older people will be better integrated. In general hospitals, older adult liaison staff will provide mental health support to acute frailty services.

Furthermore, there will be social prescribing link workers in each primary care network supporting individuals, including older people with multimorbidity and/or frailty and those who may be lonely and

<sup>&</sup>lt;sup>1</sup> This section refers to older adults with *functional* mental health problems i.e. where dementia or cognitive-related issues are not the primary need, but who may have *co-existing* dementia or cognitive issues, as well as other coexisting health issues e.g. frailty, substance use.

socially isolated, to identify what matters to them and to connect them to local community groups and agencies such as VSCE services for practical and emotional support.

Depending on prevalence and population health needs, in some areas, the provision of dedicated OPMH expertise may be provided as a separate service, while in others it may be embedded within general adult services or Ageing Well services. All systems will be required to work with local OPMH clinical experts, users, families and carers to determine the best way to meet the mental health needs of older people within local populations.

#### Workforce

The competence, capabilities and skills of the NHS workforce in OPMH will be significantly expanded and improved over the course of the Long Term Plan. Given the limited number of specialist OPMH staff in a given locality, and that older adults may be presenting in diverse settings, areas will need to expand and deploy their OPMH workforce flexibly, through shared care approaches and joint management arrangements. In practice, this will mean that the same OPMH staff may be working across a range of care settings.

To build OPMH capability and capacity, in 2019/20 NHS England and NHS Improvement will work with HEE to develop, pilot and disseminate a core competency framework describing the skills and capabilities needed by all health and social care staff to identify and support the mental health needs of older people. All areas will be expected to translate the framework into STP/ICS-wide workforce development plans. NHS England and NHS Improvement will also collaborate with HEE and key partners from relevant Royal Colleges to develop staffing credentials for health and social care professionals wishing to specialise in integrated care for older people across frailty, dementia, OPMH, and end of life care.

# **Funding**

Given plans to improve older people's mental health care span a range of LTP priority areas, relevant funding is included in the appropriate sections of this document.

#### Support materials

Mental Health in Older People: A Practice Primer is already available. The Community Mental Health Framework is currently in development.

# **Suicide Reduction and Bereavement Support**

#### By 2023/24:

The current suicide prevention programme will cover every local area in the country. All systems
will have suicide bereavement support services providing timely and appropriate support to
families and staff in place.

# Planning and delivery requirements

Ambition	2019/20	2020/21	2021/22	2022/23	2023/24
		٦	Targeted		
Suicide Reduction Programme	Targeted investment to areas in line with the activity and actions agreed in local suicide prevention plans.  [FYFVMH commitment]	Targeted investment to areas in line with the activity and actions agreed in local suicide prevention plans. [FYFVMH commitment]	80% of STPs in receive investment for a localised suicide reduction programme	100% of STPs have received investment for a localised suicide reduction programme	100% of STPs have received investment for a localised suicide reduction programme
Bereavement Support Services	20% of STPs providing suicide bereavement support services	40% of STPs providing suicide bereavement support services	60% of STPs providing suicide bereavement support services	80% of STPs providing suicide bereavement support services	100% of STPs providing suicide bereavement support services

Suicide prevention is a complex system-wide challenge which requires close working between the NHS, public health and partner organisations, tailoring evidence of what works to local need and determinants. This commitment will be delivered in close partnership with public health and local authorities, Public Health England and Department of Health and Social Care. It is also important to recognise the suicide reduction ambition sits within the context of other improvements to mental health services in the NHS Long Term Plan which will support preventing suicides, most notably: 24/7 crisis care for all ages available via 111; integrated community models for SMI which will include meeting needs for those who self-harm and with co-morbid substance use; and improving the therapeutic environment in inpatient settings.

The geographical expansion of the Suicide Reduction Programme will be phased via a <u>targeted</u> allocation process, based on rates of suicide in each STP. All areas will receive as a minimum two years of funding. This will support STP/ICS-led initiatives and there will be significant local autonomy on how it is implemented, as long as it is in line with published <u>guidance</u>.

For suicide bereavement support, financial envelopes are to be provided per STP/ICS in a <u>targeted</u> and phased manner based on proportions of suicides. NHS England and NHS Improvement will support local areas with implementation and developing plans for the infrastructure needed to deliver bereavement support.

## National funding profile

Please note that the breakdown of the funding within the mental health ringfenced investment is indicative for the last two years (2022/23 and 2023/24); this does not impact the total funding commitment for mental health of at least £2.3bn per year in real terms by 2023/24.

Funding Type (£ Million – Cash prices)		Baseline	Year 1	Year 2	Year 3	Year 4	Year 5
		2018/19	2019/20	2020/21	2021/22	2022/23	2023/24
Suicide Reduction and	Central / Transformation	5	11	12	12	13	9
Bereavement Support CCG baselines Total		0	0	0	0	0	0
		5	11	12	12	13	9

Central / transformation funding will be made available to systems (via targeted allocation) for:

- Rolling out the localised Suicide Reduction Programme across all STPs/ICSs by 2022/23
- Rolling out suicide bereavement support services across all STPs/ICSs by 2023/24

## National indicative workforce profile

Note this is additional to the existing requirements specified in <u>Stepping forward to 2020/21: the mental health workforce plan for England</u>.

Suicide Reduction and					
Bereavement Support	Year 1	Year 2	Year 3	Year 4	Year 5
Staff group	2019/20	2020/21	2021/22	2022/23	2023/24
Support to clinical staff / other	10	30	40	50	60
therapists					
Total	10	30	40	50	60

# **Support materials**

Support material already available on Suicide Prevention:

- National Confidential Inquiry into Suicide and Safety in Mental Health: 10 ways to improve safety
- National Guidance: Suicide Prevention developing a local action plan
- Suicide Prevention National Transformation Programme website
- NICE quality standards for self-harm

Support material available on Bereavement Support:

- Support After a Suicide: A Guide to Providing Local Services
- Developing and Delivering Local Bereavement Support Services
- Evaluating Local Bereavement Services
- Help is at Hand: Support After Someone May Have Died by Suicide Booklet and z-card

# **Problem Gambling Mental Health Support**

#### By 2023/24:

 A total of 15 new NHS specialist problem gambling clinics will be opened. This will include piloting provision for under-18s.

# Planning and delivery requirements

Not all areas are expected to include this piece of work in their 5-year plans, as it is a geographically <u>targeted</u> programme, which will not impact all STPs/ICSs. Instead, roll-out of the deliverable will be in collaboration with regional teams and existing NHS treatment clinics.

Ambition	2019/20	2020/21	2021/22	2022/23	2023/24
		7	Targeted		
Problem Gambling Mental Health	Total 3 new NHS clinics for specialist problem gambling treatment	Total 3 new NHS clinics for specialist problem gambling treatment	Total 7 new NHS clinics for specialist problem gambling treatment	Total 10 new NHS clinics for specialist problem gambling treatment	Total 15 new NHS clinics for specialist problem gambling treatment
Support	troutmont	troutmont	troutmont	troatmont	troutmont

The first two years will be used as a pilot to test a 'hub and spoke' model for spreading geographical coverage, with central clinics that have satellite clinics in neighbouring populations. In the first year of the programme, NHS England and NHS Improvement will also pilot a young person's clinic, as a satellite clinic of the national hub in London.

Continued work to take place over the life of the programme will be on digitalisation and standardisation of data and outcomes across partners, and with HEE on workforce roles including competencies for provider partners and embedded peer support worker roles. Peer support will form an important element of these services, and the pilots will allow a better understanding of their role.

NHS England and NHS Improvement will work collaboratively with partners, including the Gambling Commission, GambleAware and GamCare, and will ensure alignment with the Gambling Commission's National Strategy to Reduce Gambling Harms.

#### National funding profile

Please note that the breakdown of the funding within the mental health ringfenced investment is indicative for the last two years (2022/23 and 2023/24); this does not impact the total funding commitment for mental health of at least £2.3bn per year in real terms by 2023/24.

Funding Type (£ Million – Cash prices)		Baseline	Year 1	Year 2	Year 3	Year 4	Year 5
		2018/19	2019/20	2020/21	2021/22	2022/23	2023/24
Problem Gambling	Central / Transformation	0	1	1	3	4	6
Mental Health Support CCG baselines Total		0	0	0	0	0	0
		0	1	1	3	4	6

Central transformation funding will be made available to systems (via targeted allocation) to establish a total of 15 new NHS specialist problem gambling clinics by 2023/24.

# National indicative workforce profile

Note this is additional to the existing requirements specified in <u>Stepping forward to 2020/21: the mental health workforce plan for England</u>.

Problem Gambling Mental Health					
Support	Year 1	Year 2	Year 3	Year 4	Year 5
Staff group	2019/20	2020/21	2021/22	2022/23	2023/24
Psychiatrist - consultant	1	1	1	3	4
Psychologist	6	6	10	30	40
Admin	2	2	5	10	20
Peer support worker	3	3	7	10	20
Total	10	10	30	50	80

# **Support materials**

Learning from the pilots will be used to support the roll out of the programme.

# **Rough Sleeping Mental Health Support**

By 2023/24:

• 20 high-need areas will have established new specialist mental health provision for rough sleepers.

#### Planning and delivery requirements

All areas, whether or not they receive funding for new specialist mental health provision, should have a mechanism in place to ensure their mental health services can support rough sleepers. Five-year plans should include work to complete a mental health needs assessment for rough sleepers which will identify need and lead directly to action that increases access to mental health services for rough sleepers. It is the expectation that services accessed by rough sleepers will adopt a trauma-informed approach and require the input of several delivery partners to ensure holistic, long-term care and support.

The roll-out of new specialist mental health provision for rough sleepers will seek to enhance existing rough sleeping support by ensuring specialist access to clinical mental health support in the most in-need areas. It is a geographically targeted programme, which will not impact all STPs/ICSs.

Ambition	2019/20	2020/21	2021/22	2022/23	2023/24
		7	Targeted		
Rough Sleeping Mental Health Support	At least 7 areas with new mental health provision for rough sleepers	At least 10 areas with new mental health provision for rough sleepers	At least 13 areas with new mental health provision for rough sleepers	At least 16 areas with new mental health provision for rough sleepers	At least 20 areas with new mental health provision for rough sleepers

Funding will be directed at areas in the top quartile of rough sleeping count with an existing integrated approach to supporting rough sleepers, supported by strong partnership working. These are STP-led initiatives and there will be significant local autonomy on how models are implemented, while ensuring these are in line with best practice, clinically-led and adhere to key service principles.

NHS England and NHS Improvement will pilot two approaches tailored to the level of the rough sleeping count in 2019/20 in a given area, to enable the teams to provide effective services in all settings. Learning from this pilot year will inform allocation and delivery from 2020/21 onwards.

As localities mobilise, they will be asked to draw on existing published guidance and research and will be supported to share learning and best practice between sites.

Peer support will form an important element of these services and the pilots taking place in 2019/20 will allow a greater understanding of these roles.

NHS England and NHS Improvement will continue to align closely with the Ministry of Housing, Communities and Local Government, the Department of Health and Social Care and Public Health England (PHE) to advance the commitments made in the Rough Sleeping Strategy. In 2019/20, PHE will lead a pilot fund to test advanced models of support for rough sleepers that enable access to health services, with a focus on dual diagnosis. The learning from these pilots will inform this programme. By 2020/21, NHS England and NHS Improvement will have worked with partners to understand the levers and opportunities ICSs bring for this cohort.

## National funding profile

Please note that the breakdown of the funding within the mental health ringfenced investment is indicative for the last two years (2022/23 and 2023/24); this does not impact the total funding commitment for mental health of at least £2.3bn per year in real terms by 2023/24.

Funding Type (£ Million – Cash prices)		Baseline	Year 1	Year 2	Year 3	Year 4	Year 5
		2018/19	2019/20	2020/21	2021/22	2022/23	2023/24
Rough Sleeping Mental	Central / Transformation	0	2	4	7	8	10
Health Support CCG baselines		0	0	0	0	0	0
Total		0	2	4	7	8	10

Central / transformation funding will be made available to systems (via targeted allocation) for establishing mental health provision for rough sleepers in at least 20 areas by 2023/24.

# National indicative workforce profile

Note this is additional to the existing requirements specified in <u>Stepping forward to 2020/21: the mental health workforce plan for England</u>.

Rough Sleeping Mental Health					
Support	Year 1	Year 2	Year 3	Year 4	Year 5
Staff group	2019/20	2020/21	2021/22	2022/23	2023/24
Psychiatrist - consultant	1	2	4	5	6
Psychiatrist - non consultant	2	5	7	10	10
Nursing	10	20	30	40	50
Support to clinical staff / other	2	5	7	10	10
therapists					
Social worker	10	30	40	60	70
Admin	5	10	10	20	20
Total	40	70	110	140	180

# **Support materials**

The *rough sleeping strategy* included commitments to increase our understanding of rough sleeping, including better understanding of LGBT experiences of rough sleeping and hospital discharge. It committed to creating new NICE guidance to supported targeted homelessness prevention, integrated care and recovery. These reports are forthcoming and will also support local areas. A number of additional resources already exist:

- Standards for commissioners and service providers
- Mental Health Service Interventions for rough sleepers, Tools and Guidance
- Homeless guidance for Mental health professionals
- Advice and guidance on trauma-informed approaches
- Advice and guidance on rough sleeping outreach teams
- MHCLG guidance on completion of JSNA, including rough sleeping and mental health

# Provider Collaboratives (formerly 'New Care Models') and Secure Care

The specialised commissioning mental health budget will be increasingly devolved directly to lead providers within NHS-led Provider Collaboratives, starting with adult low and medium secure mental health services, CAMHS Tier 4 services and adult eating disorder inpatient services. NHS-led Provider Collaboratives will be able to reinvest savings they make on improving services and pathways. All appropriate specialised mental health services and learning disability and autism services will be managed through NHS-led Provider Collaboratives over the next five years. NHS-led Provider Collaboratives will become the vehicle for rolling out specialist community forensic care.

# Planning and delivery requirements

Ambition	2019/20	2020/21	2021/22	2022/23	2023/24
		i	Flexible		
NHS-led provider collaborative s	Trial new models that allow secondary providers of specialised services to manage care budgets for specialised mental health services in selected areas [FYFVMH commitment]	All appropriate specialised mental health services, and learning disability and autism services, to be managed through NHS-led provider collaboratives; NHS-led Provider Collaboratives will become the vehicle for rolling-out specialist community forensic care			
		Т	argeted		
Specialist Community Forensic Teams	Trial new models of care within the secure care pathways in selected areas [FYFVMH commitment]	Trial new models of care within the secure care pathways in selected areas [FYFVMH commitment]			

In 2019/20, selection will take place across the country for new NHS-led 'Provider Collaboratives' – partnerships of providers with new responsibilities for pathway and budget management for specialised services, starting with adult low and medium secure services, children and young people's mental health inpatient services (CAMHS Tier 4) and adult eating disorder specialised services. New contracts will commence in April 2020.

Over the next 5 years NHS England and NHS Improvement expect NHS-led Provider Collaboratives to cover 100% of the country, and to have expanded across all other appropriate specialised mental health, learning disability and autism services. This ambition will also support achieving the Long Term Plan commitment to enable local providers of services for people with learning disabilities and / or autism to take control of budgets to improve outcomes. Provider Collaboratives will manage whole pathways of care. Wherever possible, these collaboratives should seek to avoid inpatient admissions, and provide high quality alternatives to admission. However, where stays are required, they should be short, close to home in a high quality, safe and therapeutic service.

NHS-led Provider Collaboratives will include providers from a range of backgrounds, including third sector providers such as in the housing sector, other NHS trusts and independent sector providers. Provider Collaboratives will work closely with ICSs to support improved commissioning of services for people within the same population footprint. Provider Collaboratives will co-produce their plans and delivery with experts by experience.



NHS England and NHS Improvement will also continue to support the development of services within

Provider Collaboratives – trialling new model of specialist community forensic care and piloting new model of secure inpatient care for women ('Women's Secure Blended Services').

STPs/ICSs are expected to mobilise for the changes in commissioning of specialised services with Provider Collaboratives, led by an NHS lead provider, taking responsibility for managing services, pathways and budgets for a population. STPs/ICSs and Provider Collaboratives will be responsible for aligning plans and working together to streamline commissioning for people within the same population footprint. This requires a <u>flexible</u> delivery approach.

#### Systems will be required to:

- Support the development of NHS-led Provider Collaboratives covering specialised mental health, learning disability and autism services, working within and across STPs/ICSs as necessary to develop sustainable plans for specialised services.
- Enter into formal arrangements with NHS-led Provider Collaboratives to jointly plan and deliver mental health, learning disability and autism services across pathways – joining up services, improving outcomes, and ensuring funding is used in the most effective way possible.

#### This will mean Provider Collaboratives can:

- Improve continuity in patient pathways and ensure that financial incentives are focused on high quality and clinically effective patient outcomes.
- Make services locally- and clinically-led, giving local health systems the freedom to innovate to improve services, whilst maintaining national consistency in clinical standards and quality.
- Continue to reduce inappropriate out of area placements, avoidable admissions and lengths of stay; and to improve outcomes and experience for people using services, their families and carers.
- Improve value for money in specialised mental health spending and reinvest savings in community and step-down services, and links with the criminal justice system.
- Create a basis for and achieve further integration with other local commissioners and locallycommissioned mental health services.
- Reinvest savings made through improvements in care such as reduced out of area placements into community services for the local population.

NHS England and NHS Improvement will continue to support the further roll-out of Provider Collaboratives by:

- Further provider selection, expanding the range of services covered by NHS-led Provider Collaboratives
- Supporting the development of NHS-led Provider Collaboratives.
- Facilitating integration of commissioning with ICSs to join pathways between specialised and nonspecialised mental health, learning disability and autism services.
- Continuing to support the development of specialist community forensic care.
- By 2020/21, completing the piloting of the new model of secure inpatient care for women to inform future revisions to national service specifications for adult secure services.

# National funding profile

The roll-out of NHS-led Provider Collaboratives will require increasing devolution of the specialised commissioning mental health budget directly to lead providers. NHS-led Provider Collaboratives will be able to reinvest savings they make on improving services and pathways.

In addition, the table below table sets out the funding profile for adult secure care to pilot specialist community forensic teams as per the FYFVMH.

Please note that the breakdown of the funding within the mental health ringfenced investment is indicative for the last two years (2022/23 and 2023/24); this does not impact the total funding commitment for mental health of at least £2.3bn per year in real terms by 2023/24.

Funding Type (£ Million – Cash prices)		Baseline	Year 1	Year 2	Year 3	Year 4	Year 5
		2018/19	2019/20	2020/21	2021/22	2022/23	2023/24
Specialist Community	Specialist Community Central / Transformation		31	31	0	0	0
Forensic Teams CCG baselines		0	0	0	0	0	0
Total		5	31	31	0	0	0

Central / transformation funding for trialling specialist community forensic teams will be made available to selected sites within NHSE-led Provider Collaboratives commissioning adult medium and low secure mental health services.

# **Support materials**

Information on the proposed commissioning model and requirements for NHS-led Provider Collaboratives has been provided as part of the provider selection process.

# **Digitally-enabled Mental Health Care**

#### By 2023/24:

 Building on an effective digital mental health leadership and strategy across each STP/ICS by 2021/22, 100% of mental health providers will be fully digitised and integrated with other parts of the health and care system by 2024.

Additionally, NHS England and NHS Improvement will continue to support the development of apps, digitally-enabled models of therapy and online resources to support good mental health and enable recovery.

#### Planning and delivery requirements

Ambition	2019/20	2020/21	2021/22	2022/23	2023/24
			Flexible		
Core levels of digitisation	Develop delivery and investment plan to meet required levels digitisation published in autumn guidance, mapping to local digital ecosystem	Build digital leadership and digital workforce, identify specific areas for focused investment. Use GDE blueprints to inform development	100% of STPs/ICSs have effective digital mental health leadership and strategy in place	Implement strategy drawing on support from national and local digital workstreams and GDE blueprints	100% of providers meet required levels of digitisation
Digitally- enabled transformatio n across mental health pathways	Local benchmarking to identify areas for targeted investment to achieve LTP mental health ambitions  Prepare for digital care plans, identifying platforms and consider digital inclusion  Identify pathways to test digitally-enabled care	Every person with diagnosed mental health problem will be able to access their care plans  All community staff have access to mobile digital services  Local NHS.uk service directory includes crisis services	Digitally-enabled models of therapy are being rolled out in specific mental health pathways	Every person with diagnosed mental health problem will be able to access their health care record  All providers have digital processes in place to support clinical monitoring	Local systems offer a range of self-management apps, digital consultations and digitally-enabled models of therapy  Systems are utilising digital clinical decision-making tools

Ensuring that mental health transformation is enabled and underpinned by the broader ambition for digitally-enabled care across the NHS is a system-wide challenge, which requires close working between the NHS and partner organisations, learning from experience and adapting what works to local need and the existing and emerging digital ecosystem.

In line with requirements set out in the LTP Implementation Framework, systems need to develop a comprehensive digital strategy and investment plan consistent with <a href="The future of healthcare: our vision for digital">The future of healthcare: our vision for digital</a>, data and technology in health and care, which describes how digital technology will underpin their local system's wider mental health transformation plans over the next five years.

Local strategies must include, amongst other priorities, their approach to ensuring all mental health providers are fully digitised by 2024, to a defined minimum level of digital maturity, and that these are integrated with other parts of the health and care system, for example through a local shared health and care record platform. Systems will be expected to demonstrate when they expect to deliver core capabilities, in line with guidance to be published over the summer, with local <u>flexibility</u> of pace.

STPs/ICSs will also be expected to ensure that digital transformation sits within the context of other transformation programmes associated with the NHS Long Term Plan and is included in their plans to support delivery of these. This includes, but is not limited to, the development of 24/7 crisis care for all ages

via NHS 111 and new models of care including integrated community models for adults with SMI, and between children and young people's mental health care and education settings.

Strategies should also set out clearly how to develop capability to:

- Offer digital options for accessing care, including online referrals, and an updated NHS.uk hosted local service directory, which includes signposting to crisis services, by 2021.
- Support digital clinical monitoring, by 2023.
- Make use of tools to support clinical decision-making including identification of need, assessment, detection of risk (e.g. crisis) and treatment selection, by 2023/24.
- Offer a range of self-management apps, digital consultations and digitally-enabled models of therapy to support access to psychological therapies in IAPT, first episode psychosis services, eating disorder services, CMHTs and CYPMHS by 2023/24. Options should be accessible to all, including women during the perinatal period and older adults.

NHSX, NHS England and NHS Improvement will be working to define the level of digitisation systems will need to achieve by 2023/24 in summer 2019. Guidance will be tested and refined over summer 2019 to ensure that it meets the needs of local systems. NHS England and NHS Improvement regional teams will support systems to develop their plans for digital transformation.

Regional Chief Clinical Information Officers (CCIOs) and their Regional Directors of Digital Transformation will work with the national provider digitisation team to deliver local strategic programmes. These will be designed to deliver the expected level of digitisation among providers and make a direct contribution to the delivery of wider system transformation objectives for mental health services.

Providers are also encouraged to engage with their local strategic digital capability programmes. It is expected that implementation of digital strategies will be supported by appropriate digital leadership (for example CCIO and/or CIO) in each mental health provider, with responsibility for ensuring mental health is included in local system digital priorities.

#### **Funding**

Funding to progress to required levels of digitisation, in line with the ambition for digital transformation across the NHS, will be available within the wider digital programme. Relevant funding in regard of the digital capabilities required to support specific mental health priority areas is included in the respective sections of this document.

#### **Support materials**

Further information on the support for delivering digitally-enabled care can be found in the digital sections of the NHS Long Term Plan Implementation Framework. This includes a number of tools and frameworks to deliver digitally-enabled care. NHS England will work with stakeholders to develop specific interpretation for mental health settings, where necessary.

Guidance on the digital transformation required to underpin the delivery of the aims and ambitions set out elsewhere in this plan will be incorporated into emerging guidance and specifications, as appropriate.

# Improving the quality of mental health data

Mental health data quality will be improved substantially over the coming years to support improvements in mental health services and monitoring of commitments set out in the Long Term Plan. The coverage, consistency, quality and breadth of data submitted nationally should be on par with physical health to accurately reflect local service activity. This will enable comprehensive analysis and monitoring to support improvements in patient care and choice.

# Planning and delivery requirements

Ambition	2019/20	2020/21	2021/22	2022/23	2023/24
			Fixed		
Data Quality Maturity Index Scores	All providers to be achieving Data Quality Maturity Index (DQMI) scores above 90%	All providers to be achieving Data Quality Maturity Index (DQMI) scores on or above 95%	All providers to be achieving Data Quality Maturity Index (DQMI) scores on or above 95%	All providers to be achieving Data Quality Maturity Index (DQMI) scores on or above 95%	All providers to be achieving Data Quality Maturity Index (DQMI) scores on or above 95%
Improved quality of mental health data	All providers to be compliant with MHSDS v4.0 ISN	All providers to be SNOMED CT compliant  All NHS providers to provide patient-level	All providers to be SNOMED CT compliant  All NHS providers to provide patient-level	All providers to be SNOMED CT compliant  All NHS providers to provide patient-level	All providers to be SNOMED CT compliant  All NHS providers to provide patient-level
		costing information (PLICS)	costing information (PLICS)	costing information (PLICS)	costing information (PLICS)

All areas are expected to improve the quality of mental health data, particularly in relation to data flow to the Mental Health Services Data Set (MHSDS). The MHSDS will become the main source of mental health data, in line with the following fixed requirements.

A cross-Arm's Length Body (ALB) data quality improvement plan is currently in place, which aims to improve the quality of the Mental Health Services Data Set (MHSDS). In line with this, local areas can expect support through:

- Strengthened incentives and levers on data quality, including:
  - Implementing the Mental Health Data Quality CQUIN during 2019/20.
  - The MHSDS Data Quality Maturity Index (DQMI) will continue to be included in the CCG Improvement and Assessment Framework.
- Duplicate collections will be retired where possible by end of 2020/21.
- Receiving support with SNOMED CT implementation from NHS Digital.
- Receiving support on data quality improvement from NHS Digital; the Model Hospital programme will offer targeted support to providers with the largest data quality issues.

The International Consortium for Health Outcomes Measurement (ICHOM) will produce Standard Sets of outcome measures to cover the areas listed below by 2020/21:

- Anxiety, Depression and Obsessive Compulsive Disorder and Post-Traumatic Stress Disorders in children and young people
- 'Personality Disorder' diagnosis
- Psychotic Disorders
- Disorders related to substance use and addiction
- Eating disorders
- Neurodevelopmental disorders.

A 2019/20 CQUIN for improving the quality and breadth of data submitted to the Mental Health Services Data Set has been introduced for all mental health trusts.

# **Support materials**

The following materials are already available:

- Mental Health Services Data Set (MHSDS) statistics: MHSDS
- Data Quality Maturity Index (DQMI) publications: <u>DQMI</u>
- Data quality assurance guidance (Data Security Standard 01): Data Quality guidance
- General SNOMED CT information: NHS Digital SNOMED CT homepage
- Guidance on the value of adopting SNOMED CT in mental health and SNOMED CT implementation: <u>SNOMED CT guidance</u>
- Resources for SNOMED CT implementation in mental health, including webinars, case studies, training materials and guidance: <u>SNOMED CT collaborative page</u>
- Costing guidance for mandatory collection in 2020: Costing guidance

The following materials are in development:

- NHS England and NHS Improvement system guidance on mental health data in 2019/20.
- CQC further guidance for inspection staff on Mental Health Services Data Set (MHSDS) data submission and data quality in 2019/20.
- NHS Digital will also improve and simplify documentation on submission to the Mental Health Services Data Set in 2019/20.

# **Annex A – Mental Health Programme Financial Profile**

Please note that the breakdown of the funding within the mental health ringfenced investment is indicative for the last two years (2022/23 and 2023/24); this does not impact the total funding commitment for mental health of at least £2.3bn per year in real terms by 2023/24.

, ,		Baseline Year	Year 1	Year 2 [FYFVMH Ends]	Year 3	Year 4	Year 5 [Settlement Ends]	
			2018/19	2019/20	2020/21	2021/22	2022/23	2023/24
Children and	Children and Young People's	Central / Transformation	65	68	49	113	150	218
young people's mental health	Community and Crisis	CCG baselines	170	195	231	261	319	383
mornar moduli		Total	235	263	280	375	469	601
	Children and Young People's Eating	Central / Transformation	0	0	0	0	0	0
	Disorders	CCG baselines	30	41	52	53	53	54
		Total	30	41	52	53	53	54
	Mental Health Support Teams	Central / Transformation	24	76	115	136	185	249
	(MHSTs) and 4 week waiting time pilots	CCG baselines	0	0	0	0	0	0
	piloto	Total	24	76	115	136	185	249
	Children and Young People's (CYP) Mental Health Total	Central / Transformation	89	144	164	249	335	467
		CCG baselines	200	236	283	314	372	437
		Total	289	380	447	563	707	904
Perinatal	Specialist Community Perinatal Mental Health	Central / Transformation	60	32	31	28	19	16
		CCG baselines	0	76	140	174	217	223
		Total	60	108	171	201	236	239
Adult IAPT	Adult Common Mental Illnesses	Central / Transformation	0	26	62	67	53	38
	(IAPT)	CCG baselines	35	137	162	236	310	442
		Total	35	163	224	303	363	480
Mental Health	Liaison Mental Health	Central / Transformation	15	24	24	12	19	27
Crisis Care and Liaison		CCG baselines	0	0	0	0	0	0
Liaison		Total	15	24	24	12	19	27
	Crisis Resolution and Home	Central / Transformation	0	37	37	0	0	0
	Treatment Teams	CCG baselines	26	43	108	148	149	150
		Total	26	80	146	148	149	150
	Crisis Alternatives	Central / Transformation	0	12	24	36	47	60

Five-year profile for the FYFVMH and LTP (£m in cash terms)		Baseline Year	Year 1	Year 2 [FYFVMH Ends]	Year 3	Year 4	Year 5 [Settlement Ends]		
	,		2018/19	2019/20	2020/21	2021/22	2022/23	2023/24	
		CCG baselines	0	0	0	0	0	0	
		Total	0	12	24	36	47	60	
	Ambulance Mental Health	Central / Transformation	0	0	0	0	0	0	
	Response	CCG baselines	0	0	24	37	49	70	
		Total	0	0	24	37	49	70	
	Mental Health Crisis Care and	Central / Transformation	15	73	86	48	67	87	
	Liaison Total	CCG baselines	26	43	132	184	198	220	
		Total	41	116	218	232	265	307	
Adult Severe	Early Intervention in Psychosis	Central / Transformation	0	0	0	Funding for	each of these co	ommitments is	
Mental Illnesses (including care		CCG baselines	12	18	52	included in 'Adult Mental Health (SMI) Community Care Total' from 2021/22 onwards			
for people with		Total	12	18	52	Community Care Total Irom 2021/22 onwards			
eating disorders,	Individual Placement and Support	Central / Transformation	13	30	23				
mental health rehabilitation		CCG baselines	0	0	0				
needs and a		Total	13	30	23				
'personality disorder'	Physical health checks for people with Severe Mental Illnesses	Central / Transformation	0	0	0				
diagnosis)		CCG baselines	2	51	79				
<b>5</b> ,		Total	2	51	79				
	New integrated community models for adults with SMI (including care for people with eating disorders,	Central / Transformation	0	31	52				
		CCG baselines	0	33	135				
	mental health rehabilitation needs and a 'personality disorder' diagnosis)	Total	0	65	187				
	Adult Severe Mental Illnesses (SMI)	Central / Transformation	13	61	75	147	370	456	
	Community Care	CCG baselines	14	103	265	279	326	519	
		Total	27	165	341	426	696	975	
Secure	Specialist Community Forensic	Central / Transformation	5	31	31	0	0	0	
	Teams	CCG baselines	0	0	0	0	0	0	
		Total	5	31	31	0	0	0	
Liaison and Diversion and Armed Forces*	Liaison and Diversion and Armed Forces*	Total	19	28	32	27	33	33	
		Central / Transformation	5	11	12	12	13	9	

Five-year profile for the FYFVMH and LTP (£m in cash terms)		Baseline Year	Year 1	Year 2 [FYFVMH Ends]	Year 3	Year 4	Year 5 [Settlement Ends]	
			2018/19	2019/20	2020/21	2021/22	2022/23	2023/24
Suicide Reduction and		CCG baselines	0	0	0	0	0	0
Prevention	Bereavement Support	Total	5	11	12	12	13	9
Therapeutic	Therapeutic Acute Mental Health	Central / Transformation	0	0	0	0	0	0
acute	Inpatient Care	CCG baselines	0	0	8	13	26	46
		Total	0	0	8	13	26	46
Rough sleeping Roug	Rough sleeping	Central / Transformation	0	2	4	7	8	10
		CCG baselines	0	0	0	0	0	0
		Total	0	2	4	7	8	10
Gambling	Problem Gambling	Central / Transformation	0	1	1	3	4	6
		CCG baselines	0	0	0	0	0	0
		Total	0	1	1	3	4	6
Total Central / Transformation CCG baselines		Central / Transformation	206	409	498	561	868	1,088
		CCG baselines	275	596	991	1,227	1,482	1,921
		Total	481	1,005	1,489	1,788	2,350	3,009

<sup>\*</sup>Funding for Liaison and Diversion and Armed Forces included in this profile only reflect the quantum of funding allocated to these programmes from the mental health funding settlement and should not be taken to reflect the final funding profile for these programmes.

# Annex B – Indicative Workforce Profile (by Staff Group and Programme Area)

Please note these are additional to the existing requirements specified in <u>Stepping forward to 2020/21: the mental health workforce plan for England</u>.

In line with the process outlined in the <u>Interim NHS People Plan</u>, local systems have been asked to develop local 'people plans', which will be aggregated to build a more detailed national picture of workforce demand and supply by skill sets. The indicative numbers provided in this document are to inform this local planning and the more detailed national picture to come. The full People Plan will be kept under regular review and updated on at least an annual basis.

All figures above a value of 10 have been rounded to the closest 10.

**Table 1: Indicative Workforce Profile by Staff Group** 

Additional staff (cumulative)	Year 1	Year 2	Year 3	Year 4	Year 5
Staff group	2019/20	2020/21	2021/22	2022/23	2023/24
Psychiatrist - consultant	10	60	180	340	470
Psychiatrist - non consultant	2	10	40	70	80
Pharmacist	20	60	100	200	280
Paramedics	0	230	350	460	580
Nursing	190	690	1,690	3,010	4,220
Psychologist	110	470	1,050	1,840	2,520
Psychotherapists and psychological professionals	180	620	2,300	3,970	5,610
Occupational Therapists	10	70	160	320	470
Physician Associates	8	30	50	100	140
Support to clinical staff / other therapists	250	1,200	2,300	4,320	6,090
Social worker	40	110	230	430	610
Admin	80	280	670	1,200	1,670
Peer support worker	530	1,300	2,120	3,520	4,730
Total	1,430	5,130	11,230	19,790	27,460

Table 2: Indicative Workforce Profile by Staff Group and Programme Area

Additional staff (cumulative)	Year 1	Year 2	Year 3	Year 4	Year 5					
Staff group	2019/20	2020/21	2021/22	2022/23	2023/24					
Perinatal Mental Health										
Psychiatrist - consultant	0	10	30	50	50					
Psychiatrist - non consultant	0	10	30	50	50					
Pharmacist	0	3	9	20	20					
Nursing	0	20	60	110	110					
Psychologist	0	40	130	210	210					
Occupational Therapists	0	7	20	40	40					
Support to clinical staff / other	0	60	170	280	280					
therapists										
Admin	0	20	60	100	100					
Peer support worker	0	30	90	150	150					
Total	0	200	590	990	990					
Children and Young People (CYF	P) Mental Health	<ul> <li>Including CYP C</li> </ul>	Crisis							
Psychiatrist - consultant	0	10	60	130	190					
Psychiatrist - non consultant	0	0	5	10	20					
Nursing	60	250	860	1,480	2,110					
Psychologist	60	240	610	980	1,360					
Psychotherapists and psychological professionals	170	570	1,250	1,900	2,550					

Occupational Therapists	0	0	20	40	60
Support to clinical staff / other	0	30	260	520	780
• •	U	30	200	520	700
therapists			00	100	170
Social worker	0	9	60	120	170
Admin	20	100	320	560	810
Total	310	1,220	3,440	5,750	8,050
Adult Common Mental Illnesses (I.	APT)				
Psychotherapists and	0	0	970	1,930	2,860
psychological professionals					
Admin	0	0	30	50	80
Total	0	0	1,000	1,980	2,940
Adult Severe Mental Illnesses (SM	II) Community Care				
Psychiatrist - consultant	10	30	60	120	170
Pharmacist	20	50	90	180	260
Nursing	90	310	530	1,070	1,540
Psychologist	40	150	260	520	750
Psychotherapists and	10	40	70	140	210
psychological professionals		70	70	140	210
Occupational Therapists	10	40	70	150	220
Physician Associates	8	30	50	100	140
	240	790			
Support to clinical staff / other		790	1,350	2,740	3,930
therapists – including employment					
support	00		100	0.50	000
Social worker	20	70	120	250	360
Admin	30	110	180	370	530
Peer support worker	170	560	950	1,930	2,780
Total	650	2,180	3,720	7,570	10,880
Adult Liaison Mental Health					
Psychiatrist – consultant	0	0	20	30	40
Nursing	0	0	90	150	210
Total	0	0	110	180	250
Adult Crisis Alternatives					
Nursing	20	40	70	90	110
Admin	20	40	70	90	110
Peer support workers / Support	360	720	1,070	1,430	1,790
workers			,	,	,
Total	400	810	1,210	1,610	2,010
Ambulance mental health provisio			1.,	11,010	_,-,
Paramedics	0	230	350	460	580
Nursing	0	40	60	80	100
Support to clinical staff / other	0	230	350	460	580
therapists		200	330	700	300
Total	0	500	750	1,010	1,260
	~	300	130	1,010	1,200
Therapeutic Acute Mental Health I	1-	120	EO	loo	160
Psychologist	0	20	50	90	160
Occupational Therapists	0	20	40	90	150
Support to clinical staff / other	0	70	130	270	450
therapists					
Total	0	110	230	450	760
Suicide Reduction and Bereaveme				_	
Support to clinical staff / other	10	30	40	50	60
therapists					
Total	10	30	40	50	60
Problem Gambling Mental Health	Support				
Psychiatrist - consultant	1	1	1	3	4
Psychologist	6	6	10	30	40
Admin	2	2	5	10	20
Peer support worker	3	3	7	10	20
Total	10	10	30	50	80
		. •			

Rough Sleeping Mental Health Support							
Psychiatrist - consultant	1	2	4	5	6		
Psychiatrist - non consultant	2	5	7	10	10		
Nursing	10	20	30	40	50		
Support to clinical staff / other therapists	2	5	7	10	10		
Social worker	10	30	40	60	70		
Admin	5	10	10	20	20		
Total	40	70	110	140	180		
Total indicative workforce profile across all staff and programme areas	1,430	5,130	11,230	19,790	27,460		

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#NHSworkforce

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